



**NOTTINGHAM CITY COUNCIL**  
**BULWELL AND BULWELL FOREST AREA COMMITTEE**

**Date:** Wednesday, 30 November 2016

**Time:** 5.30 pm

**Place:** Bulwell Riverside, Main Street Bulwell, Nottingham NG6 8QJ

**Councillors are requested to attend the above meeting to transact the following business**

**Corporate Director for Strategy and Resources**

**Governance Officer:** Catherine Ziane-Pryor **Direct Dial:** 0115 8764298

- 1 APOLOGIES FOR ABSENCE**
- 2 DECLARATIONS OF INTERESTS**
- 3 MINUTES** 3 - 16  
Of the meeting held on 7 September 2016 (for confirmation).
- 4 BULWELL ACADEMY APPRENTICESHIPS** 17 - 26  
Alison Bingham, Director of Business and Enterprise, Bulwell Academy to deliver a presentation.
- 5 ENTERPRISE CAR CLUB IN NOTTINGHAM**  
Presentation at the meeting by Keith Kelly, Enterprise Car Club.
- 6 WREN SCHEMES UPDATE** 27 - 30  
Presentation by James Tilford, Park Development Officer.
- 7 GET OUT GET ACTIVE PROJECT**  
Colin Eley, Sport and Leisure Centres, to deliver a verbal presentation.
- 8 COMMUNITY PROTECTION** 31 - 44  
Darryl Paxford, Community Protection to present.
- 9 POLICING UPDATE**  
Acting Police Inspector Christine Busuttil to provide a verbal update.

<b>10</b>	<b>NOTTINGHAM CITY HOMES (NCH) : PERFORMANCE AND ENGAGEMENT UPDATES AND PROPOSED ENVIRONMENTAL SCHEMES</b> Report of Nottingham City Homes Chief Executive.	45 - 62
<b>11</b>	<b>BULWELL AND BULWELL FOREST AREA CAPITAL FUND</b> Report of the Director of Neighbourhood Services	63 - 68
<b>12</b>	<b>DELEGATED AUTHORITY AND FINANCE</b> Report of Director Neighbourhood Services	69 - 72
<b>13</b>	<b>WARD PERFORMANCE REPORT</b> Report of Director of Neighbourhood Services	73 - 80
<b>14</b>	<b>DELEGATED AUTHORITY AND FINANCE</b> Report of Director Neighbourhood Services	81 - 84
<b>15</b>	<b>ITEMS FOR FUTURE AGENDA</b> The opportunity for Community Representatives to suggest future agenda items.	
<b>16</b>	<b>FORTHCOMING EVENTS</b> An opportunity for Community Group Representatives and City Council Colleagues to highlight forthcoming events and activities.	

IF YOU NEED ANY ADVICE ON DECLARING AN INTEREST IN ANY ITEM ON THE AGENDA, PLEASE CONTACT THE GOVERNANCE OFFICER SHOWN ABOVE, IF POSSIBLE BEFORE THE DAY OF THE MEETING

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CITIZENS ARE ADVISED THAT THIS MEETING MAY BE RECORDED BY MEMBERS OF THE PUBLIC. ANY RECORDING OR REPORTING ON THIS MEETING SHOULD TAKE PLACE IN ACCORDANCE WITH THE COUNCIL'S POLICY ON RECORDING AND REPORTING ON PUBLIC MEETINGS, WHICH IS AVAILABLE AT [WWW.NOTTINGHAMCITY.GOV.UK](http://WWW.NOTTINGHAMCITY.GOV.UK). INDIVIDUALS INTENDING TO RECORD THE MEETING ARE ASKED TO NOTIFY THE GOVERNANCE OFFICER SHOWN ABOVE IN ADVANCE.

**NOTTINGHAM CITY COUNCIL**

**BULWELL AND BULWELL FOREST AREA COMMITTEE**

**MINUTES of the meeting held at Bulwell Riverside, Main Street Bulwell, Nottingham NG6 8QJ on 7 September 2016 from 17.31 - 19.15**

**Membership**

Present

Councillor Ginny Klein (Chair)  
Councillor Alan Clark (Joint Vice Chair)  
Councillor John Hartshorne (Joint Vice Chair)  
Councillor Eunice Campbell  
Councillor Jackie Morris

Absent

Councillor Nick McDonald

**Community Representatives (✓ indicates present)**

✓	Reginald Knowles	Bradford Street Allotments Association
	Colin Bones	Bulwell Churches Together
	Joseph Zulu	Covenant Ministries
✓	Paul Bakajsa	Rise Park Action Group
✓	Anne Jackson	Royal British Legion - Bulwell
	(sustitute for Paul Jackson)	
	Ros Yousouf	HART TRA/Bulwell Bogs
✓	Robin Goodwin	Top Valley Tenant and Resident Association
	Doreen Carruthers	Forest Park Neighbourhood Watch
	Gillian Slack	Ravensworth Methodist Church
✓	Rev. David Gray	St John's Church
	Lynn Beadsworth	The People's Choice
	David Norman	My Sight Nottinghamshire
✓	John Hancock	Coventry Road Estate Tenant and Residents Association

**Colleagues, partners and others in attendance:**

Sgt Nev McGeehan	- Nottinghamshire Police
Elira Mano	- Tenancy & Estates Manager, Nottingham City Homes
Celia Knight	- Neighbourhood Development Officer (Bulwell Forest)
Stuart Bell	) Right Track Social Enterprise
Nick Parr	)
Gayle Aughton	- Commissioning Manager
Mark Armstrong	- Town Centre Co-ordinator
Tom Street	- Principal Conservation Officer
Catherine Ziane-Pryor	- Governance Officer

**16 APOLOGIES FOR ABSENCE**

Councillor Nick McDonald (work commitments)  
Suki Shergill  
Doreen Carruthers  
Gillian Slack  
Councillor Jackie Morris - for lateness

## **17 DECLARATIONS OF INTERESTS**

None.

## **18 MINUTES**

The minutes of the meeting held on 18 May 2016 were confirmed as a true record and signed by the Chair.

## **19 COMMUNITY REPRESENTATIVES - FURTHER APPOINTMENT**

**RESOLVED to note the appointment of Reverend David Gray of St. John's Church as a Community Representative for the 2016/17 municipal year.**

## **20 AREA LEAD UPDATE (RIGHT TRACK)**

Stuart Bell and Nick Parr of Right Track Social Enterprise updated the Committee on the work of Right Track (RT) as the Lead Organisation for the Area.

The following points were highlighted:

- (a) Right Track Social Enterprise has been the Lead Organisation in Area 1 for the past 3 years and provides and enables community engagement and activities for all sections and ages of the community, including employment and training and support;
- (b) although the contract for Area 1 Lead Organisation was renewed on 12 July 2016, the amount of funding has been reduced by £5,000;
- (c) RT is involved with the Employment and Skills Area Partnership which met for the first time in June and proposes to hold a Local Opportunities Roadshow in October with local businesses meeting with local people who want to get back into work, as a confidence builder, finding out what local businesses do and what skills they need. It is hoped that further sessions can be provided;
- (d) drop-in Jobs Clubs already operate in Top Valley (Mondays and Fridays 10am-12 noon) and Bulwell Riverside (Wednesdays 10am -4pm), with an average attendance of 15 people per session;
- (e) 'Nottingham into Work' has helped 106 local people, 55 were successful in gaining employment, 39 of whom are still in employment 6 months later;
- (f) RT also work with children and young people, engaging with 457 local young people during the first year quarter, 274 through the toy library alone, with a variety of engagement and activity sessions;
- (g) RT has engaged with 4 new local volunteering community groups to help them set up and source funding and contacts, and during the new year, hopes to provide specific 'set-up' sessions for other emerging groups;
- (h) any Councillors or community representatives wanting to find out more about what RT does and can provide, can contact Stuart or Nick via the Neighbourhood Development Officers.

The Committee's questions were responded to as follows:

- (i) the local people who RT have helped into work are aged 18-29 years old;

- (j) work opportunities have been accessed across a range of sectors including warehouse, driving and retail, depending on the young people's areas of interest;
- (k) career advice is provided to young people engaged with RT to try and encourage them to raise their aspirations of what they are capable of achieving and working as;
- (l) statistics can be provided regarding the level and type of formal qualifications which young people engaging with RT may have, but this would be following the meeting. Some young people do have qualifications but many struggle with maths and English so RT aims for them to achieve basic qualifications in these subjects but with only 6 months engagement, this is not always possible;
- (m) with regard to current school leavers, it is possible to electronically access their course attendance and formal qualification and records but this is not possible for everyone;
- (n) RT undertakes a skills audit with all young people accessing their employment support service and it has been interesting that for some who have qualifications, they don't necessarily achieve as expected on a practical level;
- (o) young people are tracked for 6 months after completing the training course, but not beyond;
- (p) there is a huge skills gap in the City but young people need both the skills and attitude to want to work;
- (q) there is an ongoing capacity for RT to host more young people than apply for employment courses but there is an element of apathy from some young people as inter-generation unemployment is high in the area and few young people appear interested in addressing this;
- (r) courses and schemes are advertised traditionally but also through texting and tweeting, which provides better results than telephoning some people. RT is currently investigating the possibility of sponsoring Pokémon so young people will come to RT as part of their gaming activity. Social media is very expensive and difficult to manage so hasn't been considered appropriate;
- (s) mental health is a large barrier for some young people to enter work but they are treated as individuals by their mentors and appropriate support made available, including where necessary, referrals to specialist services. The opportunity to return to RT is made available when they're ready;
- (t) for some young people living on the edge of City, the cost of travel to and from work placements is discouraging as some are left feeling as though they are working with nothing to show for it once the 6 month support and travel allowance has finished.

## **RESOLVED**

- (1) to note the update and thank Stuart and Nick for the presentation;**
- (2) to note that Right Track can be contacted as follows:**

**Right Track 0115 9200300**

**[info@rtse.co.uk](mailto:info@rtse.co.uk)**

**Right Track Academy,  
Knights Close,  
Top Valley,  
Nottingham. NG5 9AJ**

**(3) for Right Track to provide Ward Councillors with information on:**

- (a) which qualifications, if any, young people enter the Tight Track Training courses with;**
- (b) what tracking, if any, is there once young people have completed their training and 6 months of employment.**

**21 AREA COMMITTEE - IMPROVING THE HEALTH OF CITIZENS**

Gayle Aughton, Commissioning Manager, presented the report which informs the Committee of the outcome of the ward-level research and recent consultation on the health profile of Nottingham's citizens to ensure that commissioning of Public Health Services will appropriately and most effectively meet the health needs of the local population.

Consultation included gathering information on the preferences of citizens with regard to venues and time of day to contact and access services. This feedback has proved very valuable and will be applied to future commissioning of health services by Public Health.

Internet links are provided in the report to a variety of Public Health statistical and commissioning information:

The health profiles can be found on the Nottingham Insight website:  
<https://nottinghaminsight.org.uk/f/96676/Library/Public-Health/>

The Adults Healthy Lifestyle Strategic Commissioning Review may be accessed here:  
<http://www.nottinghamcity.gov.uk/business-information-and-support/commissioning-contracting-and-procurement/commissioning-contracting-and-procurement-latest-news/>

The report also included a summary of each Area Committee findings from the consultation, the questions of which included:

- (i) How can we support citizens to access services which will help them to have a healthy lifestyle?
- (ii) What are the barriers /gaps?
- (iii) What enablers can help overcome these barriers?
- (iv) How can we make services more attractive to hard to reach groups?
- (v) What works well in your area?

The report also noted how Councillor local knowledge and input has contributed to shaping the new model of 'Adults Healthy Lifestyles' and a summary of the Nottingham City Joint Health and Wellbeing Strategy.

A 'you said, we did' response has been taken to feedback from the consultation.

The Public Health team is keen to develop a mutually beneficial relationship with Area Committees for information sharing of what does and doesn't work, why services may not be performing as expected for citizens and how to improve access and services.

The main benefits of Public Health engaging with Area Committees includes:

- increasing efficiency, saving officer time in undertaking community based questions with citizens;
- Improved quality of engagement with a wide and diverse range of stakeholders
- Increasing effectiveness, supporting evidence of services being developed to meet the needs of citizens, or requiring amendments.

The next steps to strengthening the link between Public Health and Area Committees includes:

- investigation into linking Area Committee priorities with up and coming strategic commissioning reviews;
- considering what would be the most effective and efficient way of communicating to Area Committees Public Health updates and key information.

The low uptake of Flu Vaccinations has been raised as an issue of concern by Area 1 Councillors. It is possible that citizens had in part lost confidence in the flu jab as last year it was found that the vaccination did not protect against all of the main strains of flu. A briefing note on the uptake of city-wide vaccinations was compared with national uptake, circulated at the meeting and uploaded to online agenda following the meeting. Generally the Nottingham uptake in most categories was lower but still similar to the national figures with the exception of pregnant women where 34.8% were vaccinated in Nottingham compared to a 42.3% national uptake. It was noted that averages across the city could mask local uptake figures which could potentially be significantly lower than the city average of 34.8%.

Councillors suggested an investigation into the reasons why uptake had been low. The suggestion by Gayle that the CCG (Clinical Commissioning Group) is requested to consider recording and presenting flu vaccination uptake statistics in the same way as MMR vaccine uptake was welcomed by members of the Committee.

The attitude of different generations towards visiting Doctor's Surgeries needed to be taken into consideration as some older people are reluctant to visit the surgery unless they absolutely have to. In addition, other citizens may be deterred from booking a vaccination due to the reputation of appointment difficulty, so some committee members suggested that a temporary 'drop-in flu vaccination clinic' in the town centre would be beneficial.

It is noted that flu vaccinations have been available at most Doctor's Surgeries since the end of August.

The Committee's questions were responded to as follows:

- (a) with regard to national health alerts and advice, a communication link to Public Health would be helpful. Work is on-going to identify the best communication methods;
- (b) there are several health issues within the area such as child and adult obesity and the low take-up of bowel screening. Knowledge of the local population and successful engagement methods are being sought to try and address this. The 'New Leaf' van has been successful in making casual contact with citizens from

where broader information and messages can then be distributed as part of a more holistic approach.

Heidi May, Head of Neighbourhood Management highlighted that in wards where there were specific health issues to be addressed, there was capacity to include information in the Neighbourhood Newsletters which is to be ward specific and delivered to every household.

Celia Knight, Neighbourhood Development Officer suggested that if health awareness/promotion events were to be held in the town centre then the Neighbourhood Team, who are in contact with multiple community organisations, should be made aware to help promote events, direct interested citizens and maximise resources. In addition, if NDOs were aware of specific health focus promotions, such as the Older Person's Event at Bulwell Riverside on 29 September, 9.30am to 12.30pm, Public Health could, if appropriate, be invited to have an information stall.

**RESOLVED:**

- (1) to note the approach and work undertaken to date towards improving the health of citizens;**
- (2) for members of the Committee to forward to the Commissioning Manager:**
  - (a) any further suggestions to ensure that Area Committee Plans are in line and supportive of the Council's priorities and responsibilities for improving the health of citizens;**
  - (b) any further knowledge or support they would require to progress their work on the Public Health and Wellbeing agenda within the area;**
- (3) for the Commissioning Manager to forward to Ward Councillors and Neighbourhood Development Officers the local information and promotion of flu vaccinations for distribution to community groups and at events.**

**22 NOTTINGHAM CITY HOMES (NCH) : PERFORMANCE AND ENGAGEMENT UPDATES AND PROPOSED ENVIRONMENTAL SCHEMES**

Elira Mano, Nottingham City Homes Area Housing Manager, presented the report of the Chief Executive of Nottingham City Homes (NCH), which updates the Committee with a list of community activity in the area including NCH involvement with community groups, an overall performance report and requests approval for environmental schemes.

With regard to the metal fencing proposed for South Snape Road, Councillors requested that following the disappearance of other fencing that anything installed is robustly secured and cannot be easily removed.

Concern was also expressed by Councillors and Community groups that, despite assurances, the issue of constantly changing Patch Managers in some neighbourhoods was still not resolved. It was noted that this was having a very destructive impact on community groups which were, as a result, on the verge of disbanding. In addition, elected



members had asked to be kept informed of changes within the area but communication had been poor and delayed. Elira responded that there had been issues with retaining staff but that the concerns of the Committee would be highlighted with senior managers, noting that the latest re-organisation had only affected management.

Elira announced that there is to be a Nottingham City Homes hosted Fun Day at Bulwell Academy on 17 September from 11am to 3pm.

## RESOLVED

- (1) to note the update and performance information in Appendices 1 and 2 to the report;
- (2) to note the allocation of funds for 2015/16, as follows:

Ward	Budget including carry over from 2015/16	Schemes Approved	Schemes Committed	Schemes De-Committed	Remaining Budget
Bulwell	£186,832.39	£0	£0	£0	£186,832.39
Bulwell Forest	£51,086.58	£1,400	£0	£0	£49,686.58

- (3) to approve the Area Capital Programme funding requests as follows:

- |                             |  |            |
|-----------------------------|--|------------|
| (a) Norwich Gardens phase 5 | Contribution for the continuation of the external improvements to this area, to include new patios, new fencing and an upgrade of the external space of each property.   | £34,000    |
| (b) Duchess Gardens         | Contribution towards a pilot scheme redesigning the external layout to 4 bungalows as they are currently excluded and offer no defensible space for residents. This will involve the creation of private gardens as there is currently no defensible space for this block of properties. | £34,000    |
| (c) South Snape Road        | Request for the funding to complete this project. We are looking to remove the existing dilapidated timber fencing and replace it with a high quality metal ball finial railing. We will also be replacing the intermediate timber fencing between each property.                        | £17,983.00 |

## 23 POLICE UPDATE

Police Sergeant Nev McGeehan verbally updated the Committee with the crime statistics within Area 1 compared to the same April –September period last year:

- (a) Overall crime was down by 11% with 132 fewer offenses;
- (b) Violent crime was down by 16% with 62 fewer offenses;
- (c) Robbery was down by 30% with 8 fewer offences;
- (d) Dwelling burglary was down by 35% with 24 fewer offences;
- (e) Non-dwelling burglary (business' and out buildings) has risen by 19% with 7 additional crimes, particularly focused in the Blenheim Allotments where sheds have been broken into;
- (f) Motor vehicle theft was up by 16% with 3 more offenses;
- (g) Taking from motor vehicles was up by 33% with 11 more incidents;
- (h) Criminal damage is down by 21% as a result of 49 fewer crimes;
- (i) Arson is down 70% with 14 fewer crimes;
- (j) Drugs offenses are up by 51 % and weapons offenses up by 70% although this is likely to be a reflection of the success of Police targeted work against drug dealers who often carry weapons;
- (k) Hate crime figures do not reflect the rates predicted by the national media and have dropped by 45% with 14 fewer incidents;
- (l) ASB has dropped by 24% with 273 fewer incidents.
- (m) Sexual offences have dropped from 32 last year to 24 this year, although some of last year's figures may be a reflection of the reporting of historical abuse.
- (n) The use of social media is supporting the Police in contacting citizens, highlighting crime and making reporting and intelligence much easier;
- (o) There is an impact on criminal statistics reflected by who is in prison and who is living with in the area;
- (p) Pokemon Parklife was an idea of one of the PCSOs who created Pokémon lures which worked very well in attracting and enabling engagement with citizens and was relatively cheap to achieve.

**RESOLVED to record the Committee's thank for Sergeant Nev McGeehan for his attendance and update.**

## **24 PROPOSED BULWELL CONSERVATION AREA**

Mark Armstrong, Town Centre Co-ordinator, and Tom Street, Principal Conservation Officer, informed the Committee of the initial proposals to establish a conservation area in Bulwell, including the Town Centre and some surrounding areas. Consultation had been undertaken and amendments made to the proposed boundaries as a result.

The proposal is one of 5 potential designated conservation areas being considered during the first year of activity of the newly adopted Nottingham Heritage Strategy and contributes to the 15 year long-term strategy for the City.

A consultation event was held in Bulwell Market with historic photographs on display of the town centre and the proposed conservation area map. The proposal was very well received and generated a lot of interest and discussion with local citizens welcoming the opportunity to protect the historical aspects of the town centre and suggesting further additions.

A map of the proposed conservation area is included within the report along with demonstrations that the streets and buildings included warrant protection.

Comments from the Committee included:

- (a) only some of the Bulwell Stone built houses on Mersey Street and Thames Street survived the slum clearance and although many are now privately owned, it is important to protect those that remain;
- (b) some of the commercial buildings in the town centre have their upper floor windows covered with black painted boards which is a shame;
- (c) although a building of interest, St John's Church is too far from the town centre to be included within the conservation area boundary without including housing which is not currently of historic interest for a conservation area.

Mark Armstrong responded to some of the issues raised as follows:

- (d) sometimes windows are completely boarded when the frames are in need of repair or replacing as this is the cheaper option. If the town centre does gain approval as a conservation area, the City Council can apply for funding from the Lottery Heritage Fund or Historic England for funds to which building owners can apply for to help clean and tidy the buildings of interest. In addition, a designated conservation area provides environmental health with more impetus to address issues with buildings which detract from the area;
- (e) in establishing a conservation area, this could act as a stimulus for regeneration in the area.

## **RESOLVED**

- (1) to note the proposal to designate as a Conservation Area the area shown outlined red on the plan in Appendix 1 to the report;**
- (2) to recommend the designation by Executive Board in due course.**

## **25 BULWELL AND BULWELL FOREST AREA CAPITAL FUND**

Neighbourhood Development Officer Celia Knight introduced the Area Capital Report which proposes Area Capital and Public Realm (Local Transport Plan –LTP) funded schemes within each ward.

It is noted that no new Public Realm or Local Transport Plan schemes are proposed at this time for Bulwell ward and that there have not been and de-commitment of funding.

## **RESOLVED**

- (1) to note financial position of Bulwell Ward as follows:**

<b>2016 - 2017 LTP allocation</b>	<b>£85,600</b>
<b>LTP carried forward from 2015 - 2016</b>	<b>£0</b>
<b>2016 - 2017 Public Realm allocation</b>	<b>£51,300</b>
<b>Public Realm carried forward from 2015 - 2016</b>	<b>£70,953</b>
<b>Total Available 2016 - 2017 ACF</b>	<b>£207,853</b>
<b>Less LTP schemes</b>	<b>- £47,500</b>
<b>Less Public Realm schemes</b>	<b>- £0</b>

<b>De-committed funds</b>	<b>£0</b>
<b>Remaining available balance</b>	<b>£160,353</b>
<b>LTP element remaining</b>	<b>£38,100</b>
<b>Public Realm element remaining</b>	<b>£122,253</b>

(2) to approve the following Bulwell Forest Ward LTP funded schemes:

Location	Type	Estimate	Details
Colston Road	footpath	£19,470	Resurface footpath on Colston Road from St Albans Rd to Austin St - lead service: Highway Maintenance
Hucknall Road	signage	£250	Installation of two signs on existing posts to highlight location of the Bowls Club - lead service: Highway Maintenance
Highbury Road	footpath	£9,938	Surface treatment of footpath on Highbury Road from Broomhill Lane to Church Lane (LTP contribution) - lead service: Highway Maintenance
<b>Total including previously approved schemes</b>			<b>£48,300</b>

(3) to approve the following Bulwell Forest Ward Public Realm funded schemes:

Location	Type	Estimate	Details
Pine Hill Close subway	area improvement	£483	Restoration and repainting of subway following fire damage - lead service: Streetscene
Highbury Road	footpath	£20,863	Surface treatment of footpath on Highbury Road from Broomhill Lane to Church Lane (PR contribution) - lead service: Highway Maintenance
Revelstoke Way	adoption	£400	Further contribution to existing scheme to adopt link footpath - lead service: Rights of Way
<b>Total including previously approved schemes.</b>			<b>£23,746</b>

(4) to note the financial position of Bulwell Forest Ward as follows:

<b>2016 - 2017 LTP allocation</b>	<b>£48,300</b>
<b>LTP carried forward from 2015 - 2016</b>	<b>£0</b>
<b>2016 - 2017 Public Realm allocation</b>	<b>£29,000</b>
<b>Public Realm carried forward from 2015 - 2016</b>	<b>£7,523</b>

<b>Total Available 2016 - 2017 ACF</b>	<b>£84,823</b>
<b>Less LTP schemes</b>	<b>- £48,300</b>
<b>Less Public Realm schemes</b>	<b>- £23,746</b>
<b>De-committed funds</b>	<b>+ £700</b>
<b>Remaining available balance</b>	<b>£13,477</b>
<b>LTP element remaining</b>	<b>£0</b>
<b>Public Realm element remaining</b>	<b>£13,477</b>

## 26 DELEGATED AUTHORITY AND FINANCE

Neighbourhood Development Officer Celia Knight presented the report which informs the Committee of the financial position of Ward Member Budgets and the actions agreed by the Director of Neighbourhood Services as a result of Ward Member funding requests.

It is noted that further schemes and events have received Councillor support in principal but that the formal approval process is yet to be completed.

### RESOLVED to note:

#### (a) the following Bulwell Ward allocation:

<b>Schemes: Bulwell Ward</b>	<b>Councillor(s)</b>	<b>£ total</b>
Dream	Hartshorne, Klein & Morris	£1,500
Events	Morris	£500
Carnival	Klein	£106
Toy library (Arts Festival)	Hartshorne, Klein, Morris	£2,000

#### (b) the Ward Councillor budget position for Bulwell Ward Councillors:

<b>Balance Brought Forward 15/16</b>	<b>£11,026</b>
<b>Councillor Funding 16/17</b>	<b>£15,000</b>
<b>Total Funds</b>	<b>£ 26,026</b>
<b>Allocated 16/17</b>	<b>£ 4490</b>
<b>De-committed Schemes</b>	<b>£ 0</b>
<b>Uncommitted Funds after Allocated Schemes</b>	<b>£ 21,536</b>

#### (c) the following Bulwell Forest Ward allocations:

<b>Schemes: Bulwell Forest Ward</b>	<b>Councillor(s)</b>	<b>£ total</b>
<b>St Mary's Guides</b>	<b>Campbell, Clark, McDonald</b>	<b>£690</b>
<b>Southglade Library Garden</b>	<b>Campbell, Clark, McDonald</b>	<b>£375</b>
<b>Residential Music Camp in Derbyshire</b>	<b>Campbell, Clark, McDonald</b>	<b>£270</b>
<b>Bulwell Riverside Youth and Play Sessions</b>	<b>Campbell, Clark, McDonald</b>	<b>£384</b>
<b>Literacy Volunteers</b>	<b>Campbell, Clark, McDonald</b>	<b>£340</b>
<b>Our Lady's Community Hall Equipment</b>	<b>Campbell, Clark, McDonald</b>	<b>£350</b>
<b>Bulwell Forest Week of Action 2017</b>	<b>Campbell, Clark, McDonald</b>	<b>£1500</b>
<b>Bulwell and Rise Park Xmas Lights 2017</b>	<b>Campbell, Clark, McDonald</b>	<b>£3900</b>

#### (d) the Ward Councillor budget position for Bulwell Forest Ward Councillors:

<b>Balance Brought Forward 15/16</b>	<b>£1,517</b>
<b>Councillor Funding 16/17</b>	<b>£15,000</b>
<b>Total Funds</b>	<b>£16,517</b>
<b>Allocated 16/17</b>	<b>£7,809</b>
<b>De-committed Schemes 16/17</b>	<b>0</b>
<b>Uncommitted Funds after Allocated Schemes</b>	<b>£8,708</b>

## **27 BULWELL AND BULWELL FOREST WARD REPORTS**

Celia Knight, Neighbourhood Development Officer, presented the report which outlines current ward priorities and issues within the wards and identifies the lead organisation or City Council Department for addressing those issues.

**RESOLVED to note:**

**(i) the current ward priorities for Bulwell Ward as follows;**

- (i) Safer Nottingham  
anti-social behaviour and criminal damage  
domestic abuse**
- (ii) Neighbourhood Nottingham  
dog fouling/fly tipping reduction  
Crabtree engagement**
- (iii) Families Nottingham  
Big Steps Small Changes  
school readiness**
- (iv) Health Nottingham  
healthy eating in schools (obesity reduction)  
information /awareness on reduction of bowel and lung cancer  
smoking reduction in schools  
breast feeding initiative**
- (v) Working Nottingham  
maximising employment opportunities for local people**

**(b) the current ward priorities for Bulwell Ward as follows;**

- (i) Safer Nottingham  
anti-social behaviour and criminal damage  
cannabis growing**
- (ii) Neighbourhood Nottingham  
increased tenant/resident engagement particularly around the Deptford crescent  
management of vacant sites  
development of parks and open spaces**

**dog fouling  
tree planting**

- (iii) **Families Nottingham**  
**increase awareness about services provided by the Children's Centres**
- (iv) **Health Nottingham**  
**promotion of energy advice  
provision of support to carers**
- (v) **Working Nottingham**  
**increase access to awareness about training and employment opportunities.**

(c) **the current ward issues as follows:**

- (i) **Bulwell Ward**  
**town centre upgrade and development  
parking  
anti-social behaviour;**
- (ii) **Bulwell Forest Ward**  
**nuisance bikes on parks and open spaces  
management of derelict sites  
parking outside Highbury Road Co-op**

(d) **the forthcoming community and partner events and engagement listed in Appendix 3 to the report.**

## **28 ITEMS FOR FUTURE AGENDA**

This is an opportunity for Community Representatives to suggest future agenda items to be considered by the Committee. Any suggestions needed to be presented at least six weeks before the meeting date to either Celia Knight, Neighbourhood Development Officer for Bulwell Forest Ward, or Suki Shergill, Neighbourhood Development Officer for Bulwell Ward.

**RESOLVED to consider inviting 'Nott's Wildlife Trust' to provide an update on their activity in the area, including Sellars Wood woodland.**

## **29 FORTHCOMING EVENTS**

17 September 2016 11am -3pm	NCH Fun Day, Bulwell Academy
29 September 2016 9.30pm to 12.30pm	Older Person's Event, Bulwell Riverside

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## Success after the Final Bell



Bulwell Academy

Alison Bingham  
Director of Business & Enterprise

## The Bulwell Academy



- Established in September 2009
- Moved to the new premises - September 2010
- Rated as a 'Good' School by Ofsted - June 2015
- Awarded CareerMark Quality Standard – May 2016
- Awarded Inclusion Quality Mark – May 2016
- New Principal, Mr Ian Williams – September 2016



“Everyone Achieves”

## The Bulwell Academy

Preparing to leave – from the day you arrive!

A full programme of activities for each year group



### Activities include:

- Work preparation programme 'Employment Intelligence'
- Trips & visits
- Mentoring
- Guest speakers
- Curriculum-based support
- University visits
- Competitions & Fundraising



"Everyone Achieves"

## What we do to prepare young people for the world of work



- 6 hour pre-work placement programme
  - Self Awareness: Introduce the world of crocodiles
  - Thinking about the world of work (for themselves)
  - Take control of their communications with employers
- Develop the confidence to apply for a job
- Manage their own work placement
- Review their learning
- **Skills to find and keep a job**



## What our students told us: Work experience placements 2016



- Increased confidence (93%) - **1.7%**
- Communication skills (93%) - **0.4%**
- Team working (92%) **+ 2.7%**
- Analysis/evaluation of information (70%) **-6.3%**
- Ability to take responsibility & organise (91.5%) **-4%**
- Show initiative in the work place (97.5%) **+12%**

## Work experience outcomes 2016



- I feel more positive about the world of work (92%) **+5%**
- I am clearer about what job I want (81.4%) **+4.3%**
- I want to work harder at school! (92.8%) **+ 4.8%** (72% in 2010)
- I have developed new skills (82%) **-2.5%**
- **86.8% of students felt they understand how their school work fits into the world of work +0.2%**
- **23 students were invited to apply for jobs now, or in the future.**

## What Employers told us....



Employers ranking students as "excellent" or "good"

100% timekeeping	74.5% written skills
96% appearance	86.7% oral skills
98% attendance	95.8% relationship with colleagues
87.2% study skills	63.8% information technology *
72.3% problem solving skills	53.2% application of number

## Challenges...



Employers ranking students as "excellent" or "good"

87% teamwork	76.6% responsibility (-5%)
95.8% respect (-4.2%)	

Success is based on...

- stronger partnerships with local businesses through mutual understanding
- encouraging our students to take more responsibility for their actions
- providing opportunities for local businesses to work with us which gives a win:win outcome
- Bringing the 'outside world in' – to learn from business to make sure we have the 21<sup>st</sup> century skills students need.

# Many paths to success



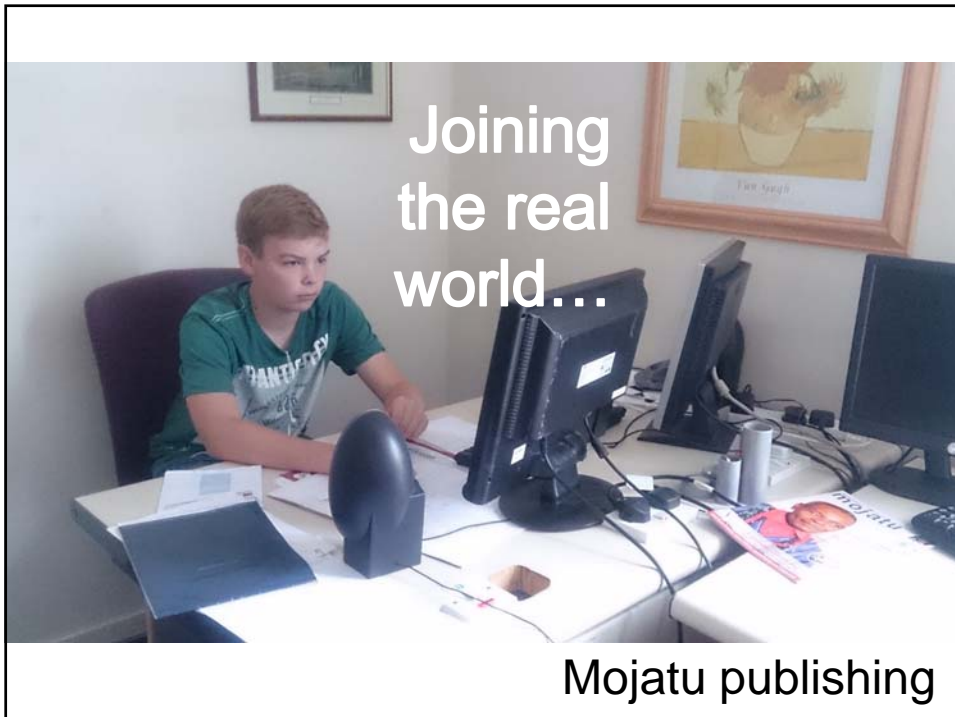
Learning about the world of work



Learning new skills.....



Joining  
the real  
world...



Mojatu publishing



Being one of the team...



*"First-class childcare with honours!"*



Exploring the options.....







.... with fantastic feedback from employers.....

## Results...



Every student who left sixth form in the summer of 2015 (cohort number of 15) is in employment, training or education = **0% NEET** (compared to 'national average' of 18.3%)

**4.3%** of students who left Year 11 in the summer of 2014 (cohort number of 198) are now classified as NEET (compared to 'national average' of 9.1%) (Nov. 2013) **0% NOT KNOWN!**



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**Area 1: Bulwell & Bulwell Forest Wards  
Parks Improvement Plan**



## Bulwell Hall Park Landscape Improvement Plan

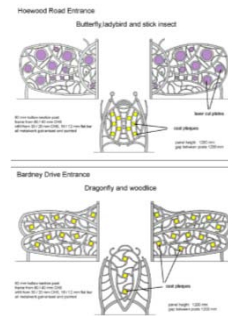


- Works to be carried out winter 2016/2017
- £100,000 funding from Wren
- Consultation on priority proposals being finalised
- Proposals include; Pond works, footpath works, tree discovery trail, sculpture trail, habitat works.



## Hoewood Road

- Bulwell Community meadow
- Currently under construction
- Completion date: 12 September 2016
- £100,000 project funded by Wren



## Green Flag improvements

### Bulwell Hall Park

- Will be resubmitted in 2017/2018.

### Bulwell Bogs

- 2017/2018 Proposals to refurbish and redesign the Children's Play Area as part of the Green Flag action plan (Timescale: bid summer 2017, decision Autumn 2017, potential start winter 2017/2018).

### Bulwell Forest Recreation Ground

- 2017: New signage, interpretation boards.



## Hucknall Walkway

- Start of works winter 2016/2017
- £50,000 Wren funding
- Proposals include; Entrance features, sculpture trail, nature trail, interpretation covering railway and natural history of site, additional seating and litter bins, additional signage and sign posting, habitat improvements



## Moorbridge Pond and Springfield Corner

### Moorbridge Pond

- Boardwalk improvements

### Springfield Corner

- Continued partnership with Notts Wildlife Trust
- Popular cut through since the Spring Clean works carried out and opened the site up

## Rise Park Play Area improvements

- Timescale: bid summer 2018, decision Autumn 2018, potential install Winter 2018/2019.
- £50,000 Wren funding
- Proposals: extension of play area, new outdoor gym, fitness equipment. Full consultation to ascertain works.



## Questions?





Date:13.10.2016

**TITLE: Cluster report response**

Discussion:

**Over view of the role of uniformed Community Protection with specific responses to questions raised in the cluster report.**

Background to the CPO role

CPOs are a visible uniformed presence on the streets and guardians of the environment. They are charged with keeping our communities safe. As locally appointed individuals CPOs work in our communities, the CPO is specifically empowered by the City Of Nottingham and by Nottinghamshire Police to address ASB and envirocrime.

Each neighbourhood will have different needs and priorities. However each CPO will have about 5 priorities for their patrol or beat area that have been identified through the NATs meetings. These are not targets but specific areas of performance that the community and stakeholders have identified as key. Proactive foot patrol is the default activity for CPOs, they should not react to last week's crime figures but proactively target problem places, premises and people. Working to the 5 stage model of intervention they will proportionally respond to these problems. CPOs should not shy away from enforcement action, they have unique powers stretching across the local authority and police services. CPO's are deployed in every neighbourhood as well as the city centre. When at the full establishment of 100 CPO's the deployments are:

4 Officers engaged as Dog Control Officers

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Contact Officer: James Douglas

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4 Officers working on behalf of the Licencing Authority, concentrating amongst other things on taxi activity

8 Officers working on a non-geographical basis targeting high risk persistent behaviour as an Operational Support Unit

72 Officers are deployed across the conurbation on a beat basis

12 Officers are deployed to city centre working

CPOs are deployed in the city centre 08.00hrs to 24.00hrs

Neighbourhood teams generally work 08.00hrs to 22.00hrs

OSU work 08.00hrs to 12.00hrs and maintain a 24/7 on call arrangement

Specialist teams work flexibly up to 03.00hrs

Finally a night ASB service works until 01.00hrs Friday and Saturday and 23.00hrs Sunday to Thursday although this is subject to seasonal variation.

The service works to the Aurora model of Prepare, Prevent, Protect and Pursue. For CPOs this means:

In order to prepare for negative consequences and build capacity for positive outcomes CPOs must engage with citizens, build intelligence networks of stakeholders, people of good will, ask questions and generally be a visible presence. They achieve this through visible foot patrol, appreciative enquiry and developing a clear understanding of their area.

Preventing issues escalating involves CPOs being aware of the whole CP, Police and city offer to guide citizens, spot problems and escalate to specialist resources. Street Level Problem Solving is a tool for understanding the total opportunity available, marshalling resources, understanding and action around problems. .

This means that when problem people, premises and places are identified through joint tasking then CPOs are required to use their powers but this must follow a clear use of the 5 stage model of intervention. Safeguarding vulnerable citizens will always be the first consideration for CPOs.

CPOs work to the following mission statement:

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Contact  
Officer: James Douglas

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1. Make Nottingham safe
2. Putting our citizens at the heart of our action
3. Doing what's right, not what's easy, putting the safety of citizens before ours
4. Solving problems not creating numbers
5. Keeping our citizens and stakeholders informed of our actions
6. Acting with honour, integrity and honesty at all times to be the best uniformed community safety service in the country.

CPOs are co-located with police counterparts in every police station and they use a common radio network. This enables coordinated action to tackle problems and the citizen a single point of contact across enviro-crime, ASB and crime. They are an addition to the Police Officer not a replacement and should not be deployed unless in an emergency in such a way.

**Expected outcomes:**

CPOs are an early intervention, they reduce demand and the overall level of criminality in the city. Following "broken windows" theory that a well-managed environment resists criminality, encourages citizens to control and use their street environment and problems are easily identified.

CPOs should be able to demonstrate a knowledge and understanding of both the geography of their area but also the communities within them. They should be able to identify their local priorities, communities under stress and the make-up of their communities. Community Protection should strive to ensure that CPOs are representative of the citizens they serve.

CPOs should always seek to reduce the threat and harm to a citizen. Visible capable guardians of our community safety, CPOs should strive to increase citizen satisfaction and confidence by tackling anti-social behaviour, people causing harm and protecting our communities.

For the avoidance of doubt, below are some answers to the specific questions that appeared in the cluster document that haven't been covered in the above narrative. It is also worth pointing out that Community Protection comprises of numerous departments, including but not limited to CCTV, Food Health and Safety, Trading

Standards, Community Cohesion, Prostitution Task Force, Pollution Control, Safer Housing, Houses of Multiple Occupation, Enforcement Officers and Licensing. It would seem that the cluster report solely focused on uniformed CPO's so this report reflects that.

### Question and Answers

**Q** - What are the CP patrol arrangements? Cllrs would like to know the frequency of patrols and shift patterns.

**A** – CPOs are performance managed upon their patrol times. For example, we expect to see a minimum of 80% of their working week patrolling. However some of our work streams are complex and a proportionate amount of time will be spent in the office with admin commitments such like readying s43 CPNW/CPNs notices and bins on street legislation. An officer would expect to work 37 hours per week and alternate from a 08:00 – 16:00 shift to a 14:00 – 22:00 bi weekly. Additionally CPO's are committed to a 365 / 24 hour a day contract and as such could be expected work any variation of shift pattern that is deemed necessary. CPOs are also committed to delivering our mobile ASB response unit 'Op Twilight' which operates daily and finishes at 11.00pm Sunday to Thursday and 01:00AM Friday/Saturday. This function is shared amongst the service wide officers and will flex to demand throughout the year. Student fresher weeks, Halloween, Bonfire Night etc. will see the service operate much later into the night.

**Q** - I would like to be sent an up-to-date structure of who is operating in the ward on which beat.

**A** – The Senior Community Protection officer for each area will furnish local Councillors with an up to date beat allocation list. Due to natural wastage this allocation will inevitably change however Councillors will be kept up to date as and when changes happen. In certain cases staff shortages will see vacant beats however a robust recruitment campaign is underway to fill our vacancies which will fully staff all beats. In the meantime the business need will dictate what officer work where.

**Q** – What are the priorities for enforcement action?

**A** – Community Protection flexes to demand. Each area has complex issues and we define priorities that need resolving. However there are signature issues with certain areas that each local SCPO will be able to expand on in their respective area and committee meetings. Broadly speaking CPO enforcement action concentrates on enviro-crime: Littering, Fly-tipping, Dog Fouling, Bins on Streets, Noise Nuisance and Trade Waste are daily commitments for CPOs. CPOs use a wide range of powers to enforce the aforementioned including Community Protection Notices (CPN's) as well

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Contact  
Officer: James Douglas

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as various fixed penalty notices. Where matters cannot be dealt with by way of fixed penalty notice CPOs work closely with CP enforcement officers to progress the matter to court. This is also the case for non enviro-crime antisocial behaviour.

**Q** – Some Cllrs were not sure as to the role CPOs play in tackling street drinkers, in relation to the DPPO and the Alcohol saturation zones.

**A** – It is an offence to not surrender alcohol once requested by an accredited officer. The officer will ascertain if the behaviour of an individual or group warrants a seizure. It is not illegal to carry alcohol but if the behaviour has been exacerbated by the drink we will request that it is surrendered. Street drinkers are always signposted to service providers and enforcement action can be taken if they fail to adhere to our requirements. The whole of the city of Nottingham is subject to a DPPO in relation to street drinking. Local SCPO's can explain the process to Councillors at the monthly Councillor issues meetings.

**Q** – Do you receive regular feedback on enforcement and successes?

**A**- What is apparent from the cluster report is that we are not reporting our enforcement activity and successes with uniformity across the city. Councillors currently receive monthly statistics from SCPO's and every area has a proactive twitter feed to showcase work completed however it is recognised that the later isn't exclusively used by stakeholders. It is proposed every team will update Councillors with a monthly newsletter which will include enforcement statistics, successes, operational changes and a general overview of the monthly activity. Neighbourhood Facebook pages and Twitter accounts will also be utilised.

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## Area Clusters Feedback – Community Protection (September 2016)

	<b>What are the issues?</b> What are the CP patrol arrangements / What are the priorities for enforcement action / What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.) / How is enforcement activity reported?	<b>What do the teams look like / who is leading the work in each area? How are Community Protection deployed and over what times?</b>	<b>How / where is the information monitored? Do you receive regular feedback on PNs, successful cases etc.</b>	<b>What level of support is there from NCC Cleansing Services and NCH Environment teams?</b>	<b>Any good practice?</b>
<b>Area 1 Bulwell Forest</b>	<p>The councillors felt that the issues were:-</p> <ol style="list-style-type: none"> <li>1. Unsightly gardens – they felt that Community Protection officers followed up on unsightly gardens highlighted during ward walks but were unsure whether they were proactive on their routine patrols.</li> <li>2. Bikes on pavements especially on Highbury Rd and Bulwell Market Place</li> <li>3. Speeding</li> </ol> <p>Councillors requested that a list be provided of who can enforce what e.g. in relation to cycling on pavements and other issues, it was not always clear whether the police or CP should be responsible and if a list of which agency was responsible on key issues, this would make it clearer who they should approach. Councillors requested that a meeting be arranged with Community Protection and other relevant officers regarding cycling on pavements.</p>	<p>Darryl Paxford is the senior community protection officer. Bulwell ward is not clear who the community protection officers are for their area and requested an updated list. It was felt that Community Protection are good at highlighting new initiatives but it is not clear when these initiatives come to an end e.g. specialist teams or ASB or CCTV car.</p>	<p>Councillors used to receive monthly feedback with statistics e.g. on the number of FPNs but this is not sent out now. It is good when successes are reported on Facebook but it would be helpful if these could also be sent through for the My Bulwell Facebook page. Reports seem sporadic e.g. on bikes seized. There is a police report each time at Area Committees – could this be combined with a report from Community Protection? Could Community Protection stats be reported to the NAT meetings through the CDP statistics sheet?</p>	<p>There is a high level of support from the NCC cleansing team with a proactive NOM in Area 1. It was felt that other areas are not as clean as Area 1. There is still a lack of clarity on who is responsible for cleaning e.g. alleyways on NCH estates. Can information be provided on what the NCH environmental team does and what their responsibilities are/ Would it be better if there was just one department responsible for cleaning all NCC/NCH land including alleyways and parks to avoid confusion over who is responsible for what?</p>	<p>Generally it was felt that there was a good working relationship with Community Protection officers. They support events such as community clean ups and report back on local issues raised by councillors. An unkempt derelict area on Piccadilly had been cleared up as a result of intervention by Community Protection with NCC doing the work and the owners being recharged.</p>
<b>Area 2 Basford Bestwood</b>	<ul style="list-style-type: none"> <li>• What are the CP patrol arrangements?</li> </ul> <p>Bestwood - Aware of single patrols in each beat areas. Not aware of specific shift patterns, but acknowledge change due to early/late operations.</p> <p>Basford – not aware of patrol arrangements. Would like simplicity of geography served by each team and putting a presumption on maintaining the same staff in the same areas where possible.</p> <ul style="list-style-type: none"> <li>• What are the priorities for enforcement action? /What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)?</li> </ul>	<p>Bestwood – Councillor aware of senior CPO Darryl Paxford, CPO Laura Arnold and CPO Alan Spilane. Acknowledge that one CPO per beat. Unaware of deployment times.</p> <p>Basford – not aware of officers – lots of change.</p>	<p>Darryl Paxford occasionally issues an update/newsletter type email which includes cases &amp; FPNs. Could benefit from regular frequency. Keen that FPNs should be published where possible including My Bestwood Facebook page.</p> <p>Basford would welcome a monthly update.</p>	<p>Not always clear on who should be dealing with issue e.g. fly tips on NCH properties</p> <ul style="list-style-type: none"> <li>- Some times requires numerous checks to see if done</li> <li>- Action can appear slow</li> </ul>	<p>Bestwood:</p> <ul style="list-style-type: none"> <li>- Content with Bestwood CPOs as knowledgeable about area, appreciate wide ranging role. Would like to see continuity in officers for the area to enable consistency with managing on going cases and local knowledge.</li> <li>- See patrols on main highways but would like a higher presence in local parks (Bestwood ward).</li> <li>- Good involvement in NATs</li> </ul>

	<p>Aware focus on environmental crime including dog fouling, litter, fly tipping and noise.</p> <p>Would like more focus upon unkempt gardens and bins on streets/contaminated bins</p> <p>Basford would like to see tougher action on fly tipping and envio crime. Issues with builders rubbish / house clearances (Gayhurst / Brooklyn Bridge).</p> <ul style="list-style-type: none"> <li>How is enforcement activity reported?</li> </ul> <p>Bestwood – two out of three CPOs regularly email Councillors regarding casework / FPNs. Acknowledged that the third CPO new to the area. Would like to see more information with regard to FPNs as to locations. Regular attendance at Cllr monthly meetings.</p> <p>Basford – would like to see presence at community meetings to report back. Would benefit from a monthly summary report.</p>				<ul style="list-style-type: none"> <li>Good attendance at monthly Cllr Meetings</li> <li>Support with Councillor Ward Walks – attendance and helping the NDO to distribute ward walk letters.</li> <li>Welcome support at request for Cllr surgeries and community events.</li> </ul>
<p><b>Area 3 Aspley, Bilborough, Leen Valley</b></p>	<ul style="list-style-type: none"> <li>What are the CP patrol arrangements?</li> </ul> <p>Councillors would like to know the specific Beat areas that CPOs are currently working to.</p> <ul style="list-style-type: none"> <li>What are the priorities for enforcement action?</li> </ul> <p>For August 109 warning letters were issued across the West area for overgrown gardens and/or waste left in front garden areas. 62 fly tips were investigated during the same period. 39 cases of graffiti were responded to</p> <ul style="list-style-type: none"> <li>What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)?</li> </ul> <p>Need further clarity on this from Community Protection</p>	<p>The senior role manages the teams. There has been a lot of change across the whole of the Community Protection service. This doesn't help to provide continuity and knowledge is not always retained when CPO's are constantly changing Beat areas. Maria Summers is the current Senior CPO for the West area.</p> <p>CPO's work mainly in pairs across two shift patterns – 8.00am – 4.00pm and 2.00pm – 10.00pm. This helps to provide a 'balanced' service across the city and respond to the Night Time Economy, including support to areas with high density student housing.</p> <p>CPO's work within the</p>	<p><b>The Senior CPO provides regular information on ASB hotspots which includes statistics covering Fixed Penalty Notices, visits in response to casework, Warning Letters, the investigation of fly tipping, graffiti incidents and reports following community intelligence.</b></p>	<p>The Community Protection Officers work closely with Housing Patch Managers and the City Council's Neighbourhood Operations Manager both through update reports to the monthly NAT meetings. The links are in place outside of formal meetings which allow Cleansing Services to work along side CPOs to address known and persistent cases of fly tipping and waste management. Part of this work involves ensuring that certain fly tips are not disturbed until obtaining sufficient evidence to continue enforcement proceedings.</p>	<p>The best work in relation to tackling persistent fly tips and waste management issues takes place where strong informal relationships are in place between HPM, Community Protection and the City Council's Cleansing teams and where there is strong knowledge of the Beats geography. Current good practice includes the regular ward walks, Deep Cleanse activities and the documented evidence around local hotspots.</p> <p>The Community Protection Officers support local NDOs in the</p>

	<ul style="list-style-type: none"> <li>How is enforcement activity reported?</li> </ul>	<p>Neighbourhood Policing Team structure and area based at local police stations. West area CPO'S currently operate from Broxtowe Police station, Strelley Road. Each CPO is assigned to a policing Beat area although the demands of the service mean that there will be occasions when CPO's will be relocated in response to specific local needs for example to support Goose Fair or City Centre events / activities.</p>		<p>Similarly Housing Patch Managers are working alongside CPOs to ensure that enforcement actions are followed through where the circumstances require such an approach.</p>	<p>task of delivering flyers in preparation for the regular Councillor Ward walks which acts as a reminder of the ongoing issues within a particular section of the Ward.</p> <p>CPOs are also proactive in supporting local events and activities</p>
<p><b>Area 4 Arboretum, Dunkirk and Lenton, Radford and Park</b></p>	<p><b>What are the CP patrol arrangements?</b></p> <ul style="list-style-type: none"> <li>Cllrs are aware CPOs are patrolling beats however they would like to know the frequency of patrols and shift patterns. (They understand there has to be flexibility with additional demands.) They would like to be sent an up to date structure of who is operating in the Ward on which beat and get notified as soon as they change an officer.</li> <li>Is area 4 at full capacity or are there vacancies? Can they be notified in the future if any vacancies that occur?</li> <li>Cllrs are not informed when CPO's are being moved to other areas and they would like to be informed and have an opportunity to have some input before these changes take place.</li> </ul> <p><b>What are the priorities for enforcement action?</b></p> <p>Arboretum- Street drinking, fly tipping, bins on street, messy gardens and dog fouling. Dunkirk and Lenton – Noise (new Lenton), fly tipping, cycling on pavement's (Dunkirk &amp; Old Lenton). Messy gardens, bins on street and letting boards. Radford &amp; Park – Fly tipping, bins on street, messy gardens, letting boards</p>	<p>The Cllrs do know who the senior officers are.</p> <p>However, Arboretum Cllrs feel they are having to chasing up tasks that have been agreed in NAT meetings as they are not done by the next meeting eg Cllr letters to go out supporting the work of CP, in relation to specific action asked for in student areas. Resulting in an increase of complaints from residents that CPO's are not following up on issues that are CPO core business. Arboretum Cllrs would like a unified service response as to what is given to in Dunkirk and Lenton and Radford &amp; Park.</p> <p>Cllrs wanted to know why Area 4 did not have the same SCPO? (As they are have the similar issues and are in the same Area Committee boundary).</p> <p>Some Cllrs were not sure as to the role CPOs play in tackling street drinkers, in relation to the DPPO and the Alcohol saturation zones. Can CP provide clarity?</p>	<p>Cllrs do receive the stats, but have little knowledge of the detail as this is not relayed. For example in the past requests for noise stats and locations have generated extra work to find the information as they are just logged as ASB.</p> <p>Cllrs thought that some CPOs are quite defensive when they ask for details of a specific issue and are often sent stats which they did not ask for, rather than the detail or responding directly to the question being asked.</p> <p>Cllrs felt that CP were good at reporting on the immediate issues being dealt with at any one time. However once the matter was dealt with, there is little or no feedback to Cllrs.</p> <p>Dunkirk &amp; Lenton and Radford and Park Cllrs said that CP do not share success stories. Arboretum – More recently CP share success stories at the NAT meetings and have been asked to do this at all future meetings.</p> <p>All Cllrs thought CP should be</p>	<p>How closely is CP working with street scene to avoid duplication? For example how often does CP get an opportunity to check fly tips before they are cleared away by Street Scene?</p> <p>Can CP demonstrate how they work in partnership with NCH environmental team and cleansing services, to avoid duplication?</p> <p>How is information shared between the different departments?</p>	<p>Reactive work is generally good for example noise issue was dealt with in New Lenton and Cllrs felt the new structure put in place would tackle the issue.</p> <p>The move to Bryon House from Canning seems to be good for the CPOs as they are in the same building with a wide range of partners working in the neighbourhoods.</p> <p>CPOs have good local knowledge for example, they know most of the poor landlords in an area.</p> <p>Cllrs wanted to know how is Good practise shared across the wards? What does their training schedule look like?</p>

	<p>and dog fouling at hot spot areas.</p> <p>Cllrs believe that some CPO's do not always focus on the NCC priorities outlined above. They believe</p> <p>Some CPOs prefer to prioritise supporting police activity's over their day to day work for</p> <p>example burglaries. (Cllrs have witnessed CPOs walking past issues for example bins on street and flytips and done nothing about them).</p> <p>Cllrs want to have confidence that CP and their ward priorities are aligned.</p> <p>SPCOs need to prioritise meetings/ ward walks and ensure the appropriate person and information is at those meetings.</p> <p><b>What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc)?</b></p> <p>Arboretum- Street drinking, fly tipping, bins on street messy gardens and dog fouling.  Dunkirk and Lenton – fly tipping, messy gardens, bins on streets.  Radford &amp; Park – Fly tipping, bins on street, messy gardens and dog fouling.</p> <ul style="list-style-type: none"> <li>• <b>How is enforcement activity reported?</b></li> </ul> <p>Arboretum – Cllrs receive monthly stats, which are noted at the NAT meeting.  Dunkirk &amp; Lenton – Email from SCPO to Cllrs, however not regular &amp; monthly stats given at the NAT meetings only for Dunkirk Beat or occasionally for the New Lenton Beat. If a problem is logged by the Cllrs they then might</p>		<p>regularly noting good news stories on the NDO face book pages for the wards.</p> <p>Cllrs would like to know what other issues CP have in the wards which they cannot deal with effectively for example, Human fouling, seed spitting?</p> <p>As Area 4 Cllrs have seen a noticeable increase of rough sleepers in the wards, they would like to know:  How do CP deal with rough sleepers, what process is in place? How often have they referred people to framework outreach team on this matter?</p>		
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	<p>get the stats as part of the response. Radford – Cllrs have had stats in the past infrequently and these have stopped. If a problem is logged by the Cllrs they then might get the stats as part of the response.</p> <p>Cllrs wanted to know if the CPOs have access to the Police system, when they provide stats? Or do they have their own system in place? Are Cllrs casework and individual phone calls/emails logged and reflected in these stats?</p>				
<p><b>Area 5 Berridge Sherwood</b></p>	<ul style="list-style-type: none"> <li>• What are the CP patrol arrangements? Don't know. Don't they change? Is there a policy to patrol in 2s – why? Not always informed if there are changes to staff.</li> <li>• What are the priorities for enforcement action? Think they are – Persistently leaving the bins out, fly tipping, dog fouling, litter dropping, antisocial car parking, untidy garden, Noise &amp; ASB – neighbours (initial visits &amp; then passed onto EH)</li> <li>• What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? Fly tipping, dog fouling, bins on the street, contaminated bins, littering</li> <li>• How is enforcement activity reported? To whom? Councillors and NDOs don't get the information, but would like to.</li> </ul>	<p>Sherwood – don't know. Should come on Ward Walks but don't. Berridge are aware, and CPOs come on Ward Walks Think they work 8am-10pm. Don't know if they are flexible in terms of need e.g. actions.</p>	<p>Don't know how/where it is monitored. Don't get feedback, but would like it.</p>	<p>Seem to work closely. When a fly tip is reported it gets acted on quickly. Where long term issue it's tackled well. Not clear that people follow the same procedure – i.e. CP to investigate a fly tip to see if evidence before Cleansing Services take it away. (See below for e.g. of good practice).</p>	<ul style="list-style-type: none"> <li>• CP did have a sticker that they put on a fly tip to show they had reported it and had investigated it, so Cleansing could pick up. Does this still happen?</li> </ul> <p>Suggestions!</p> <ul style="list-style-type: none"> <li>• Reactive work is good, but some work needs to be proactive. For example, what work is being done re hot spot sites?</li> <li>• Terminology needs to change – use dumping rubbish rather than 'fly tip'</li> <li>• Need to monitor</li> </ul>

					parks and open spaces re drinking, littering, asb and drug taking
<b>Area 6 Dales, Mapperley, St Anns</b>	<p>Cllrs wanted to know where the fine proceeds go and whether this could be diverted to the Wards.</p> <ul style="list-style-type: none"> <li>-Cllrs wanted to have the next Area Cluster focusing on CP with invitations to Miranda clayton and Ben Parker.</li> <li>-Cllrs felt priorities for the Wards change e.g. at present in the Dales it is fly tipping and ASB, It has been dog fouling.</li> <li>-Data received locally is not consistent and not presented in a way that can be usefully used and understood.</li> <li>-NAT information is not feed back to other CP colleagues impacting on delivery</li> <li>-Cllrs are experiencing less CP numbers in the Wards.</li> <li>-Too many CP and beat team officers attending at one meeting.</li> <li>-The lack of enforcement has an impact on other areas of ward work.</li> <li>-Communication needs to be improved between CP and other services.</li> <li>-FPN targets are not smart enough and do they really mean anything at a local level e.g. they are not useful in terms of identifying hotspots</li> <li>-Bin issues need to be better understood to ensure effective action. Contaminated bins just need removing.</li> <li>-CCTV process needs clarifying and needs to be proactive.</li> <li>-Unadopted land needs policing by CP, e.g. private alley ways etc.</li> <li>-CPO tied up in bureaucracy, spread too thin, have conflicting priorities and not locally controlled.</li> <li>-There needs to be a clearer understanding of legal processes so expectations can be managed.</li> <li>-There are fewer resources but some Cllrs thought things were going well.</li> <li>-Do CP hold information on ongoing issues with properties especially private landlords?</li> <li>-Need to use selective licensing more efficiently.</li> <li>-Fly tipping and bin contamination need to be</li> </ul>	see column 1	see column 1	see column 1	

	<p>marketed. E.g. solutions or promotions need to be on you tube.</p> <p>-Need to make choices about what we want CP to focus on.</p> <p>-CP should know the patch, but experience tells us that they don't know the ward</p> <p>-Is there joint work with other services to solve problems?</p> <p>-Messages to residents need to be clear and co-ordinated.</p>				
<b>Area 7 Wollaton East and Lenton Abbey and Wollaton West</b>	Local Councillors have fed back that this isn't a priority for them and they would like to undertake this activity at a later date.				
<b>Area 8 Bridge Clifton North Clifton South</b>	<ul style="list-style-type: none"> <li>• What are the CP patrol arrangements? <i>Councillors not clear on arrangements for patrols and also the times of patrols. Another complication is not aware exactly which CPOs working across the wards</i></li> <li>• What are the priorities for enforcement action? <i>Need to have more information on the priorities for action and also see if they are the same priorities for Ward Councillors.</i></li> <li>• What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? <i>Need to have clarification regarding this – as aware that patrols will identify some of the public realm issues such as dog fouling, litter</i></li> <li>• How is enforcement activity reported? <i>Councillors receive monthly email from Senior CPO on CPO figures – but do not receive information on any</i></li> </ul>	<p>Councillors are aware that there is a Senior CPO who manages CPOs across the 3 Wards. They are not clear exactly which CPO covers which wards and the hours of work i.e. shift pattern. They are clear that the CPO's in Clifton area are based at Clifton Police Station. It was emphasised that contact with the community at large was crucial in developing closer relationship and thereby help to deliver a safer cleaner environment.</p>	<p>Senior CPO provides a monthly statistics for each ward. These cover FPNs, dog fouling operations, visits carried out due to Casework reports, warning letters issued before action, fly tips investigated and reported. Recently for Clifton Estate figures provided so can be shared via social media by Ward Councillors.</p>	<p>Councillors are not clear on level of support between NCC and NCH – it is important that positive relationship is maintained with each partner and respond to citizens' concerns more effectively.</p>	<p>CPOs have supported local events and promoted crime prevention activity in the area.</p> <p>Need to know what obstacles CPO face daily in doing their job – hopefully this will help us all to deliver the safer and cleaner agenda.</p>

	<i>enforcement activity.</i>				
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**Bulwell and Bulwell Forest Area Committee/ Nottingham City Homes**  
**30 November 2016**

<b>Title of paper:</b>	Nottingham City Homes Update and Approvals	
<b>Director(s)/ Corporate Director(s):</b>	Nick Murphy, Chief Executive of Nottingham City Homes	<b>Wards affected:</b> Bulwell and Bulwell Forest Area Committee
<b>Report author(s) and contact details:</b>	Elira Mano, Area Housing Manager, Elira.Mano@nottinghamcityhomes.org.uk	
<b>Other colleagues who have provided input:</b>	N/A	
<b>Date of consultation with Portfolio Holder(s) (if relevant)</b>	N/A	
<b>Relevant Council Plan Key Theme:</b>		
Strategic Regeneration and Development		<input checked="" type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input checked="" type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
<b>Summary of issues (including benefits to citizens/service users):</b>		
The report provides updates on key issues and themes which link back to local priorities and the strategic themes for Nottingham City Homes.		
The reports provide summary updates on the following key themes:		
<ul style="list-style-type: none"> <li>• Capital Programme and major work;</li> <li>• area regeneration and environmental issues;</li> <li>• key messages from the Tenant and Leasehold Congress;</li> <li>• Tenant and Residents Associations updates;</li> <li>• area performance;</li> <li>• good news stories and positive publicity.</li> </ul>		
<b>Recommendation(s):</b>		
<b>1</b>	To note and comment on the update and performance information in Appendices 1 and 2.	
<b>2</b>	To note the allocation of funds for 2016/17, detailed in Appendix 3.	
<b>3</b>	To approve the Area Capital Programme funding request set out in Appendix 3.	
<b>4</b>		

**1 REASONS FOR RECOMMENDATIONS**

- 1.1 The Nottingham City Homes Update provides a descriptive and statistical picture of what is happening at an area level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.

- 1.2 The update also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

## **2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Nottingham City Homes previously reported on performance at local Area Panels that sat below the respective Area Committees. These panels were attended by local residents, local Councillors and partner agencies.
- 2.2 Nottingham City Homes has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The Nottingham City Homes Update and Performance Report is one of a number of initiatives that increases the transparency and accountability of the Company's performance.
- 2.3 Following the decision for Nottingham City Homes reps to attend Area Committee, it was decided to provide the Nottingham City Homes Update Report to Area Committee. Appendices 1 and 2 provide the latest performance position for the committee to note and comment on.
- 2.4 Appendix 3 outlines the remaining capital budget for this area for noting and provides detail of the schemes that require approval by the Committee.

## **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 None

## **4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)**

- 4.1 Budgets are allocated on a yearly basis for each ward and there is an obligation on Nottingham City Homes to ensure that funds are allocated to projects within these budget requirements

## **5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

- 5.1 None

## **6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)**

- 6.1 None

## **7 EQUALITY IMPACT ASSESSMENT**

- 7.1 Has the equality impact of the proposals in this report been assessed?

No



An EIA is not required because:  
(Please explain why an EIA is not necessary)

Yes

Attached as Appendix x, and due regard will be given to any implications identified in it.

**8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

8.1 None

**9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

9.1 None

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## NCH update report – Appendix 1

Date: 11/11/2016

Presented by: Elira Mano

Page 49

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Scooter store at Kersall Court, Highbury Vale will start being installed during autumn 2016.</p> <p>Sample checks of water systems in tenant homes will be undertaken in Independent living schemes across the City to the end of the financial year. This is to confirm that water stored in water tanks and pipework is clean and hygienic.</p> <p>Stock condition and energy performance surveys continue Citywide targeting homes where we have little or no information, this could be due to previous no access. This information helps plan future works including a programme of maintaining decency continues across the City replacing windows, doors, kitchens and bathrooms where needed.</p>	Information
2	Area Regeneration	<b><u>Bulwell</u></b>	Information

	<p>and Environmental Issues</p>	<p><b><u>Norwich Gardens</u></b> –We are currently planning and costing up phase 5 of this project due to the high successes of the previous phases and the positive impact our works have had on the residents in this area. We aim to be back on site in the New Year to deliver phase 5 as funding towards this project was agreed at last area committee.</p> <p><b><u>Duchess Gardens</u></b> We are due on site to start phase 1 of this project in November. We will be redesigning the external spaces to a block of 4 bungalows to help improve the visual appearance of this area and reduce nuisance and ASB.</p> <p>We are now also looking at phase 2 of this project to deliver some improvements to the rest of the estate, predominantly to consider how we can allow each property to have their own private space. The current open plan layout of this area, causes issues in relation to ASB and nuisance and residents have stated that they would feel safer with their own private gardens. We just have to consider how this can work for all properties and ensuring the maintenance elements are covered.</p> <p><b><u>South Snape Road</u></b> We are due on site to deliver this project in November following the approval of the funding at the last area committee. We will be upgrading the current dilapidated fencing with a high quality metal railing to uplift the area and improve security.</p> <p><b><u>Bulwell Forest</u></b> NCH are looking at the Colston Road flats to consider how we could improve the external space and landscaping around the site, to make it more attractive and fit for purpose for residents to enjoy. The Decent Neighbourhoods Manager has visited the site with a horticultural contractor and we are now going to proceed with a detailed design fee for this work. We will work with local teams and residents to ensure consultation is undertaken before any plans are finalised and funding requested.</p>	
3	Key messages from the Tenant	<p><b>TPAS Accreditation</b> Nottingham City Homes has successfully achieved Landlord reaccreditation from the</p>	X

	<p>and Leasehold Congress</p>	<p>Tenant Participation Advisory Service (TPAS) in resident Involvement. The award acknowledges that NCH are leaders in best practice nationally when it comes to keeping our customers informed and involved by delivering NCH News to every household four times a year, our growing use of social media, our annual Tenant Fun Day which attracts some 600 people and the Tenant and Leaseholder Awards that showcases the work of individuals and community groups across the city. In addition we were recognised for our tenant representation on the NCH board and through tenants directly helping to improve services through our customer panels, neighbourhood inspections and tenant scrutiny.</p> <p><b>Tenant and Leaseholder Awards 2017</b> Once again we're looking for nominations for the NCH Tenant and Leaseholder Awards 2017. Every year we recognise individuals and groups who go that extra mile for members of their community. There are 11 award categories and 8 of these are open to the wider community to nominate projects. The closing date for nominations is Friday 6th January.</p>	
4	<p>Tenant and Residents Associations updates</p>	<p><b>Bulwell Hall TRA</b> The TRA continue to work on improving the community facilities on the Totley Close playing fields and are planning the Christmas events for the over 55s and children on the Bulwell Hall Estate.</p> <p><b>CRESTA</b> The group now meet bi monthly with the next meeting taking place on 7<sup>th</sup> December. The group continue to work with local councillors, Ploice and Nottingham city Homes to address issues of concern in their area.</p> <p><b>The People's Choice TRA</b> The group have been actively supporting the Crabtree community Centre to develop its offer in the local community and are working with Rebalancing the North to deliver a community arts project to redecorate the pedestrian underpass leading on to the estate.</p> <p><b>Top Valley TRA</b> The TRA meet bi monthly at the Top Valley Community Centre with the next meeting taking place on 17<sup>th</sup> November. The took part in two community events at Knights close and Top</p>	<p>X</p>

		<p>Valley Tesco over the summer promoting the TRA and encouraging local residents to attend meetings.</p> <p><b>HART</b> The TRA hold regular monthly meetings at Duchess Gardens Common Room and encourage local residents to attend and air their concerns. The TRA will hold their Annual General Meeting on Wednesday 30<sup>th</sup> November 2016, all welcome.</p>	
6	Good news stories & positive publicity	<p><b>Housing Drop in Surgeries</b> Housing Drop in Surgeries will be offered to Bulwell's NCH tenants across the wards. Two housing surgeries will commence on 1<sup>st</sup> week of December at Duchess Gardens and Crab Tree Community Centres.</p> <p><b>Swim or Fit for a £1</b> For £1 tenants and leaseholders can use the gym or attend fitness classes at any of the Nottingham City Council fitness centres. This offer is currently running alongside the very successful swim for a £1 running at any Nottingham city council swimming pools.</p> <p>For more information and to register contact NCH Involvement Team on 0115 746 9100 or visit <a href="http://www.fitinthecommunity.com">www.fitinthecommunity.com</a></p> <p><b>Tenant Academy</b> All tenant Academy courses are free to NCH tenants and groups. A range of courses are available for tenants and leaseholders to access from Lunch and learn money matters, IT and construction skills to starting your own business.</p> <p>For a full list of courses and booking details contact the Involvement Team on 0115 746 9100 or visit <a href="http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/">www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</a></p>	X

## Appendix 2

### Area report - Bulwell & Bulwell Forest

Generated on: 04 November 2016











#### AC1-1 Anti-social behaviour

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>% of ASB cases resolved – Bulwell</p> <p><i>Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.</i></p>	97.8%	100%			100%	100%	Excellent performance this month where all 6 cases were successfully resolved. This reflects robust case management where regular meetings regarding cases ensuring correct direction is taken at an early stage. In addition, this is reflective of the customer focused ASB service and effective partnership working.
<p>% of ASB cases resolved by first intervention – Bulwell</p> <p><i>Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.</i></p>	85%	93.75%			90.2%	74.13%	The percentage of cases resolved on the first intervention in Bulwell continues to exceed target. This reflects the Housing Patch Manager's ability to effectively manage and resolve cases which supports our aim to deliver a 'right first time' customer service. TEMs will continue to maintain robust monitoring through one to ones and TEM React Reviews.
<p>Tenant satisfaction with the ASB service</p> <p><i>Note: . Overall tenant satisfaction with the ASB service - The average score (out of 10) for each survey question. Data for this indicator is not available by ward..</i></p>	8.5				7.1	7.51	Tenant satisfaction with the ASB service has improved. We received the highest scores for the support provided, ease of reporting, and willingness to report ASB in the future. CommUNITY mediation



							<p>service will be launched in the summer to support early intervention and is expected to positively impact on customer satisfaction</p> <p>To further drive performance improvement we will continue to undertake regular case supervision and regular case quality checks.</p>
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### AC1-2 Repairs

Performance indicator and definition Page 54	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
% of repairs completed in target – AC - Bulwell & Bulwell Forest  <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	95.82%			96.59%	97.82%	WS Oct-2016 Performance is slightly under target this is mainly due to a higher than normal demand on some repairs work streams. This has had a negative effect on this KPI. We have now upped resources to help improve the performance in this area going forward.
% of repairs completed in target – Bulwell Forest  <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	95.18%			96.43%	97.96%	WS Oct-2016 Performance is slightly under target this is mainly due to a higher than normal demand on some repairs work streams. This has had a negative effect on this KPI. We have now upped resources to help improve the performance in this area

							going forward.
<p>% of repairs completed in target – Bulwell Ward</p> <p><i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i></p>	96%	95.98%			96.63%	97.78%	<p>WS Oct-2016 Performance is slightly under target this is mainly due to a higher than normal demand on some repairs work streams.</p> <p>This has had a negative effect on this KPI.</p> <p>We have now upped resources to help improve the performance in this area going forward.</p>
<p>Tenant satisfaction with the repairs Service</p> <p><i>Note: Data for this PI is only available Citywide</i></p>	9.1	9.08			9.1	8.9	<p>WS -Oct - 2016 Performance is in target for the month at 9.2% .With performance at 9.08 for the year we continue to look at introducing service improvements through the repairs modernisation and monitor customer satisfaction data to highlight and inform these service improvements. These improvements have been added to an action plan that covers the whole of R&amp;M to improve customers satisfaction with the service. We are also currently piloting new customer service cards.</p>

### AC1-3 Rent Collection



Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
% of rent collected	100%	99.58%			100.25%	100.56%	Following the rent free week in August when our collection rate improved as

*Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported city wide.*





*Trend shows as improving if value is over 100% as arrears are decreasing.*



tenants still paid despite the reduced debit, we had a reduced collection in September. At 99.58% the collection rate was £220,000 off a 100% return. It is also slightly behind last year's position of 99.8%. Arrears as a % of debit is 2.45% against a target of 2% - this is £470,000 above where we need to be to hit the target. However as the debit reduced by 1% this year, this is an increasingly difficult target to attain. The numbers of Universal Credit cases continues to increase - with the total standing at just over 200, the arrears on these cases totals £109,014 currently. Equally the amount of Housing Benefit we receive continues to decrease, at a rate of approximately £20,000 each week. This means that we have more rent to actually physically collect from tenants. Although more people are coming off benefit they are taking up low paid jobs that are not permanent with regular hours and therefore their income is liable to fluctuate. This makes it difficult for people to budget and as a result we have increased arrears. Additionally there is still the problem of Court fees standing at £325 - as a consequence we are entering cases at a much higher level. Judges will often adjourn cases, allowing the debt to increase but Housing Benefit backdates are now severely restricted.









<p>% of tenancies ending due to eviction</p> <p><i>Note: This PI monitors the percentage of tenants being evicted due to rent arrears and is reported citywide.</i></p>	0.45%	0.45%			0.43%	0.56%	The number of evictions are approximately the same as at this point last year and we continue to work to sustain tenancies. We are developing further partnership working between RAMs and HPMs to improve sharing of information to support tenancies and prevent evictions.
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### AC1-4a Empty properties - Average relet time

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Average void re-let time (calendar days) – AC - Bulwell &amp; Bulwell Forest</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	20.52			20.4	24.75	The target was met during the current period with 115 properties relet
<p>Average void re-let time (calendar days) – Bulwell Forest Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	10.05			20.19	25.4	The target was met during the current period with 93 properties relet




Average void re-let time (calendar days) – Bulwell Ward  <i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i>	25	23			20.45	24.59	The target was met during the current period with 22 properties relet
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### AC1-4b Empty properties - Lettable voids

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
Page 58 Number of lettable voids – AC - Bulwell & Bulwell Forest  <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		22			31	25	The number decreased by nine since the previous report
Number of lettable voids – Bulwell Forest Ward  <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		5			4	3	The number increased by one since the previous report
Number of lettable voids – Bulwell Ward		17			27	22	The number decreased by ten since the previous report



<p><i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i></p>							
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### AC1-4c Empty properties – Decommissioning

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Number of empty properties awaiting decommission – AC - Bulwell &amp; Bulwell Forest</p> <p><i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i></p>		0		-	0	0	No properties at present
<p>Number of empty properties awaiting decommission – Bulwell Forest Ward</p> <p><i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i></p>		0		-	0	0	No properties at present
<p>Number of empty properties awaiting decommission – Bulwell Ward</p>		0		-	0	0	No properties at present

<p><i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i></p>							
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### AC1-5 Tenancy sustainment

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Percentage of new tenancies sustained - AC - Bulwell &amp; Bulwell Forest</p> <p><i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i></p>	96.5%	93.26%			94.23%	96.36%	<p>Housing Patch Managers continue to remain focussed on making sure that support is available to our tenants to sustain their tenancies. As Pre Terms visits are no longer completed by Tenancy and Estate, we are currently carrying out an analysis to evaluate the reasons why tenants chose to terminate their tenancies before 12 months. This information should assist us to identify any trends and therefore assist us to improve the performance.</p>

**APPENDIX 3**

Area	Ward	Actual Budget (including carry over from 2015/16)	Schemes Approved	Schemes Committed	Schemes De Committed	Remaining Budget
1	Bulwell	£186,832.39	£85,983.00	£85,983.00	£0	£100,849.39
1	Bulwell Forest	£51,086.58	£1,400.00	£1,400.00	£0	£48,286.58

Address	Request	Reason	Nottingham City Homes Officer	Cost	Approval
Chichester Close Garages – Bulwell Forest	Install railings to wall	Maximise security	Leanne Hoban	£768.00	Approval

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**Bulwell and Bulwell Forest Area Committee – 30<sup>th</sup> November 2016**

<b>Title of paper:</b>	Bulwell and Bulwell Forest Area Capital Fund	
<b>Director(s)/ Corporate Director(s):</b>	Dave Halstead Director of Neighbourhood Services	<b>Wards affected:</b> Bulwell and Bulwell Forest
<b>Report author(s) and contact details:</b>	Celia Knight, Neighbourhood Development Officer (Bulwell Forest Ward) Tel 0115 8833729 celia.knight@nottinghamcity.gov.uk Suki Shergill, Neighbourhood Development Officer (Bulwell Ward) Tel 0115 8833728 sukhbir.shergill@nottinghamcity.gov.uk	
<b>Other colleagues who have provided input:</b>	Nancy Hudson, Projects Officer, Highway Services Tel: 0115 915 2061 nancy.hudson@nottinghamcity.gov.uk	
<b>Date of consultation with Portfolio Holder(s) (if relevant)</b>	N/A	
<b>Relevant Council Plan Key Theme:</b>		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input checked="" type="checkbox"/>
Adults, Health and Community Sector		<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
<b>Summary of issues (including benefits to citizens/service users):</b>		
This report provides Area Committee with :-		
<ul style="list-style-type: none"> <li>• Latest spend proposals under the Area Capital Fund including highways and footways</li> <li>• Latest spend proposals regarding Public Realm schemes</li> </ul>		
<b>Recommendation(s):</b>		
<b>1</b>	That the prioritised Area Capital and public realm schemes for Bulwell and Bulwell Forest, as set out below, are approved.	

**1 REASONS FOR RECOMMENDATIONS**

- 1.1 The Nottingham LTP 2011-2026 maintains a commitment to deliver local transport Improvements across Nottingham's Neighbourhoods and prioritises small scale transport. improvements of importance to local communities.
- 1.2 As part of the budget process, Nottingham City Council approved in February 2016 an LTP capital allocation of £1.25 million citywide between 2016-17. In addition, £750,000 was approved for funding across the city on public realm schemes.
- 1.3 To give opportunity for the Area Committee to make comments on suggested schemes and their progress.

## **2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 The Area Capital Programme was established in 2006 to improve the environment of the neighbourhoods and to create a sense of place for residents in order to improve the quality of life of local people.
- 2.2 Resources are allocated from the Nottingham City Council general fund, the Local Transport Plan (LTP) and from the Housing revenue Account. To achieve a joint approach to environmental improvements in neighbourhoods, a greater degree of flexibility has been established to prioritise and deliver improvements so that there is a synergy in local solutions for local issues across neighbourhoods.
- 2.3 The programme of works is a rolling programme. There have been instances where schemes are started, with strong community involvement and interest, only to be altered at a later stage due to changing circumstances such as economic conditions and changes in land values.
- 2.4 The Area Committee, particularly community representatives, are invited to comment specifically on those schemes identified in the proposals column and also to consider whether certain schemes can be linked to other programmes of work in order to generate best value and create a greater impact on the local area.

## **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 None

## **4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)**

- 4.1 Bringing together the various strands which form part of the Area Capital Programme enables the City Council to respond efficiently in delivering on public realm improvements as identified by local people.

## **5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

- 5.1 A risk register has been produced which is regularly monitored.

## **6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)**

- 6.1 None

## **7 EQUALITY IMPACT ASSESSMENT**

- 7.1 Has the equality impact of the proposals in this report been assessed? No

An EIA is not required because this report does not relate to changing policy or functions.



**8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

8.1 Highways Framework Agreement

**9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

9.1 Executive Board Report 23 February 2016, as part of point 82 resolution 32

## Bulwell Area Capital 2016 - 2017 Programme

### Bulwell LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Bulwell Ward parking	parking	Approved May 2016	£46,000			Introduction of a number of parking restrictions in identified areas across the ward - lead service: Traffic & Safety
Bulwell Ward crossings	dropped crossings	Approved May 2016	£1,500			Scoping exercise for the provision of dropped crossings across the ward - lead service: Traffic & Safety

Total LTP schemes\* £47,500

### Bulwell Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Bulwell Ward CCTV	security cameras	Prioritised 19 October 2016	£11,920			Provision of 2x3G CCTV camera with 3 year licence and 9 relocations to identified sites - lead service: Neighbourhood Management

Total Public Realm schemes\*\* £11,920

### Bulwell Withdrawn schemes

Location	Type	Reason	Amount	Details
<i>No decommitments to date</i>				

Total Decommited\*\*\* £0

2016 - 2017 LTP allocation £85,600

LTP carried forward from 2015 - 2016 £0

2016 - 2017 Public Realm allocation £51,300

Public Realm carried forward from 2015 - 2016 £70,953

**Total Available 2016 - 2017 ACF £207,853**

\*Less LTP schemes - £47,500

\*\*Less Public Realm schemes - £11,920

\*\*\*Decommited funds + £0

**Remaining available balance £148,433**

LTP element remaining £38,100

Public Realm element remaining £110,333

**Bulwell Forest Area Capital 2016 - 2017 Programme**

**Bulwell Forest LTP schemes**

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Colston Road	footpath	Approved September 2016	£19,470	03/10/16	complete	Resurface footpath on Colston Road from St Albans Rd to Austin St - lead service: Highway Maintenance
Hucknall Road	signage	Approved September 2016	£250	in planning		Installation of two signs on existing posts to highlight location of the Bowls Club - lead service: Highway Maintenance
Highbury Road	footpath	Approved September 2016	£9,938	in planning		Surface treatment of footpath on Highbury Road from Broomhill Lane to Church Lane (LTP contribution) - lead service: Highway Maintenance
Nansen Street	carriageway	Approved May 2016	£16,542	19/08/16	complete	Microasphalt surface treatment on Nansen Street - lead service: Highway Maintenance
Hucknall Road	signage	Approved May 2016	£800	30/06/16	complete	New sign showing lane designations on approach to Bestwood Park Drive West junction - lead service: Traffic & Safety
Ferny Hollow Close	road markings	Approved May 2016	£1,300	17/08/16	complete	Keep clear markings on Ferny Hollow Close - lead service: Traffic & Safety

Total LTP schemes\*

£48,300

**Bulwell Forest Public Realm schemes**

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Whitworth Rise	school safety	Prioritised 25 October 2016	£3,000			Provision of school keep clear zig zag markings on Whitworth Rise (Bakewell Drive) - lead service: Traffic & Safety
Pine Hill Close subway	area improvement	Approved September 2016	£483	-	complete	Restoration and repainting of subway following fire damage - lead service: Streetscene
Highbury Road	footpath	Approved September 2016	£20,863	in planning		Surface treatment of footpath on Highbury Road from Broomhill Lane to Church Lane (PR contribution) - lead service: Highway Maintenance
Revelstoke Way	adoption	Approved September 2016	£400	-	complete	Further contribution to existing scheme to adopt link footpath - lead service: Rights of Way
Beauclerk Drive	fencing	Approved May 2016	£2,000	30/06/16	complete	Fence and gate in completion of previous stopping-up order - lead service: Rights of Way

Total Public Realm schemes\*\*

£26,746

PR 2017

### Bulwell Forest Withdrawn schemes

Location	Type	Reason	Amount	Details
Previously decommitted schemes			£700	
Rise Park place sign	signage	underspend	£1,250	Contribution to the cost of a decorative sign at Rise Park (Feb-16)
St Albans Road	dropped crossing	Scheme discontinued	£2,500	Installation of dropped crossing at junction on St Albans Road to improve use and access of footways for pedestrians (Sep-15)
Nansen Street	carriageway	underspend	£9,196	Microasphalt surface treatment on Nansen Street - lead service: Highway Maintenance (May-16)

Total Decommitted\*\*\* £13,646

2016 - 2017 LTP allocation £48,300

LTP carried forward from 2015 - 2016 £0

2016 - 2017 Public Realm allocation £29,000

Public Realm carried forward from 2015 - 2016 £7,523

**Total Available 2016 - 2017 ACF** **£84,823**

\*Less LTP schemes - £48,300

\*Less Public Realm schemes - £26,746

\*Decommitted funds + £13,646

**Remaining available balance** **£23,423**

LTP element remaining £9,196

Public Realm element remaining £14,227

**BULWELL AND BULWELL FOREST AREA COMMITTEE - November 30<sup>TH</sup> 2016**

<b>Title of paper:</b>	Bulwell and Bulwell Forest Delegated Authority and Finance	
<b>Director(s)/ Corporate Director(s):</b>	Dave Halstead Director Neighbourhood Services	<b>Wards affected:</b> Bulwell and Bulwell Forest
<b>Report author(s) and contact details:</b>	Celia Knight Neighbourhood Development Officer – Bulwell Forest celia.knight@nottinghamcity.gov.uk Tel 0115 8833729 Suki Shergill Neighbourhood Development Officer – Bulwell Ward sukhbir.shergill@nottinghamcity.gov.uk Tel 0115 8833728	
<b>Other colleagues who have provided input:</b>	Kate Spencer Finance Assistant 0115 8762765 catherine.spencer@nottinghamcity.gov.uk	
<b>Date of consultation with Portfolio Holder(s) (if relevant)</b>	N/A	
<b>Relevant Council Plan Key Theme:</b>		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		X
Energy, Sustainability and Customer		X
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		X
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		<input type="checkbox"/>
<b>Summary of issues (including benefits to citizens/service users):</b>		
This report advises the Area Committee of the use of delegated authority by the Director of Communities.		
<b>Recommendation(s):</b>		
1	That the Area Committee note the actions agreed by the Director of Neighbourhood Services in respect of projects and schemes within Area 1, detailed in Appendix A.	

**1 REASONS FOR RECOMMENDATIONS**

- 1.1 Records detailing Members spending decisions and consultation are shown in the attached Appendix. In accordance with the Constitution the Area Committee is required to note spending decisions taken by Ward Members. This report outlines the spending decisions since the report taken to the Area Committee Meeting on September 7th 2016.

**2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 This action follows the arrangements established by the Executive Board to allow for

spending approvals through individual Members budget allocations and Area Committee Finances.

### **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 Not to provide the funding outlined in Appendix 1 but the funding requested will provide additional services or benefit to residents of Bulwell and Bulwell Forest wards.

### **4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)**

- 4.1 Members have been allocated £5000 per member for 2016/2017 which has been added to any underspend from the previous financial year.
- 4.2 The full balance has not been allocated. Further projects will be reported to a subsequent committee

### **5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

- 5.1 These arrangements provide transparency and regulation to the spending of individual Member's allocation.
- 5.2 The funds allocated by Area Committee are used to address diverse needs from various sections of the community and reduce inequalities.

### **6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE)**

- 6.1 None

### **7 EQUALITY IMPACT ASSESSMENT**

- 7.1 Has the equality impact of the proposals in this report been assessed?

No

x

An EIA is not required because this report does not relate to changing policy or functions

### **8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

- 8.1 A delegated authority for each scheme is available.

### **9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

- 9.1 Executive Board – 20 May 2008 – Ward Member Budgets

**Bulwell Ward Budget Allocations since last report**

<b>Schemes: Bulwell Ward</b>	<b>Councillor(s)</b>	<b>Amount (total)</b>
<b>None</b>		

The following have received Councillor Support in principal, but either further information is awaited from the organisation, the application is being assessed or awaiting Delegated Authority Approval. Bulwell Light Switch on event 2017 £4,000

Balance Brought Forward 15/16	11026
Councillor funding 16/17	15,000
Total finds 16/17	26,026
Decommitted schemes 16/17	0
Allocated 16/17	4,490
Uncommitted Funds after allocated schemes	21536

**Bulwell Forest Ward Budget Allocations since last report**

<b>Schemes: Bulwell Forest Ward</b>	<b>Councillor(s)</b>	<b>Amount (total in £)</b>
<b>Southglade ParkLive 2017</b>	<b>Campbell, Clark, McDonald</b>	<b>1500</b>
<b>CCTV revenue costs</b>	<b>Campbell, Clark, McDonald</b>	<b>1500</b>
<b>Highbury Vale Olympics</b>	<b>Campbell, Clark, McDonald</b>	<b>300</b>

The following have received Councillor support in principal, but either further information is awaited from the organisation, the application is being assessed or awaiting Delegated Authority Approval;- Sikh Temple Lunch Club £300. Think Children £466

Balance Brought Forward 15/16	£1,517
Councillor funding 16/17	£15,000
Total funds 16/17	£16,517
Decommitted schemes 16/17	0
Allocated 16/17	£11,109
Uncommitted Funds after allocated schemes	£5,408

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**Bulwell and Bulwell Forest Area Committee – November 30<sup>th</sup> 2016**

<b>Title of paper:</b>	Bulwell and Bulwell Forest Ward Reports	
<b>Director(s)/ Corporate Director(s):</b>	Dave Halstead Director of Neighbourhood Services	<b>Wards affected:</b> Bulwell and Bulwell Forest
<b>Report author(s) and contact details:</b>	Celia Knight – Neighbourhood Development Officer, Bulwell Forest Ward <a href="mailto:celia.knight@nottinghamcity.gov.uk">celia.knight@nottinghamcity.gov.uk</a> Tel 0115 8833729 Suki Shergill – Neighbourhood Development Officer, Bulwell Ward <a href="mailto:sukhbir.shergill@nottinghamcity.gov.uk">sukhbir.shergill@nottinghamcity.gov.uk</a> Tel 0115 8833728	
<b>Other colleagues who have provided input:</b>	Gursharan Nijran Senior Neighbourhood Development Officer <a href="mailto:Gursharan.Nijran@nottinghamcity.gov.uk">Gursharan Nijran@nottinghamcity.gov.uk</a> Tel 0115 8833734	
<b>Date of consultation with Portfolio Holder(s) (if relevant)</b>	Councillor Graham Chapman 12th November 2015	
<b>Relevant Council Plan Key Theme:</b>		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input checked="" type="checkbox"/>
Adults, Health and Community Sector		<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		<input type="checkbox"/>
<b>Summary of issues (including benefits to citizens/service users):</b>		
This report focusses on current priorities and issues facing this ward and provides details of forthcoming events and activities. The report replaces the previous Performance report which used operational data supplied by the Crime and Drugs Partnership.		
<b>Recommendation(s):</b>		
<b>1</b>	That the priorities, current issues and supporting information for the Bulwell and Bulwell Forest are noted and comments welcomed.	

**1 REASONS FOR RECOMMENDATIONS**

- 1.1 Each Ward manages a set of priorities and key issues through regular meetings of its Neighbourhood Action Team (NAT). These meetings are led by Neighbourhood Development Officers (NDOs) and supported by core partners including Nottingham City Homes (NCH), Neighbourhood Policing, Community Protection, Children and Early Help, City Services / Waste Management; Fire and Rescue Services and Health.
- 1.2 Ward Councillors are also invited to participate in these meetings.

- 1.3 Ward priorities are identified and informed from a range of sources including Citizens, Councillors, Partners and Officers and current issues will be updated for each area committee.
- 1.4 The list of events and activities will take account of the work which all NDOs undertake with partner organisations within their Ward and shows the depth of activity in place working alongside neighbourhood management to improve social cohesion and tackle priorities at a ward and area level.

## **2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Bulwell and Bulwell Forest Wards sit within the wider Area 1 Committee which adopted three area based priorities at the Area Committee meeting on November 25th 2016 – Health and Wellbeing, Employment, including un-employability, Crime and anti-social behaviour.
- 2.2 These priorities demonstrate a link to the City Council’s current ambitions contained in the latest City Council Plan 2015 - 19. Actions for each priority will be developed and led by appropriate service teams and partnerships. The Area priorities were reported to the last Area 1 Committee in February 2016 and will be updated at each area Committee.
- 2.3 The area priorities listed in 2.1 sit within wider pieces of work and broader agendas which are being addressed by multi agency approaches across the City. At a Ward level it is important to identify how some of these more complex priorities can be worked on at local levels – either ward or area by introducing local solutions. This could, for example, include more targeted use of funding such as Ward Councillor budgets to support healthy eating initiatives or the use of Area Capital to develop an outdoor gym facility.
- 2.4 The current Ward priorities which have been reported previously through the area committee performance reports are shown in Appendix 1. These priorities will be updated for each area committee, taking into account discussions at NAT meetings and various groups and activities involving local residents.
- 2.5 Appendix 2 sets out the current key issues.
- 2.6 Appendix 3 highlights the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods.

## **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 None

## **4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)**

- 4.1 None

**5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

5.1 None

**6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)**

6.1 None

**7 EQUALITY IMPACT ASSESSMENT**

7.1 Has the equality impact of the proposals in this report been assessed?

No

An EIA is not required because this is not a new or changing policy, service or Function.

**8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

8.1 None

**9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

9.1 None

Appendix 1  
Bulwell Ward

**Safer Nottingham**

Priority	Lead	Progress Since last Area Committee
Anti social behaviour and Criminal Damage	Police/Community Protection	Continue to encourage reporting and targeting hotspots. Door to door consultations carried out on hotspots.
White Ribbon Campaign	Neighbourhood Management	Promote the white ribbon campaign and offer options for help and support around domestic abuse.

**Neighbourhood Nottingham**

Priority	Lead	Progress Since last Area Committee
Dog Fouling/Fly tipping Reduction	Community Protection, NOM & Neighbourhood Management	Purchasing 2 CCTV cameras to deter fly tipping on Blenheim and hotspots

**Families Nottingham**

Priority	Lead	Progress Since last Area Committee
Big Steps Small Changes	City Care/Schools/Toy Library/Early Years	Continuous family mentors visiting & engaging with families/range of activities being offered.

**Health Nottingham**

Priority	Lead	Progress Since last Area Committee
Increase take up of flu Jabs	Health promotion	Health Visitors are overseeing this.

**Working Nottingham**

Priority	Lead	Progress Since last Area Committee
Maximising employment opportunities for local people.	Neighbourhood Management	Right Track initiatives agreed as per outcomes and updating on progress at NATs

Bulwell Forest Ward

Priority	Lead	Progress Since last Area Committee
<b>Safer Nottingham</b>		
Anti social behaviour and Criminal Damage	Police/Community Protection	A CCTV camera funded by Nottingham City Council has now been moved to a key location where nuisance bikes have been reported.
Cycling on Pavements	Police	The police will be carrying out an operation on the pavement which causes most problems in the ward for this issue. The possibility of using stickers on lampposts to give out warning messages is being investigated. This was one of the issues raised at a meeting with the Police and Crime Commissioner by community groups.

Priority	Lead	Progress Since last Area Committee
<b>Neighbourhood Nottingham</b>		
Increased tenant/resident engagement particularly around the Deptford crescent area Neighbourhood	Neighbourhood Management/NCH	The Bulwell Forest Week of Action took place in September and a booklet was delivered to most properties in the area letting residents know about all the community groups' activities within the ward during the week. A successful community event took place at Knights Close and the Highbury Vale Olympics took place at the Mellish Sports Centre. All of these were funded through the ward councillors budgets. A ward walk on the Deptford estate took place in October.
Management of vacant sites	Management/Community Protection	Contact has been made with relevant owners where necessary e.g. to arrange for graffiti to be removed. A community clean up took place during the week of action on the former Harvesters site at Top Valley and through the woodland on the Bulwell Forest Recreation

		Ground..
Development of parks and open spaces	Parks/NM	Additional play equipment has been installed on Latimer Park. Discussions have taken place regarding proposed works on the Hucknall Rd Linear Walkway following a successful WREN funding bid.
Dog Fouling	Community Protection/NM	A fixed penalty notice was issued on Southglade Park in October which has been a particularly bad area for dog fouling.
Tree Planting	NM/Tree services	Rise Park Primary School, Stanstead School and Bulwell Forest Community Garden have all expressed an interest in having trees planted within their grounds. Ongoing work is taking place to identify the most suitable types of trees. 36 trees have been planted in the last 18 months.
<b>Healthy Nottingham</b>		
Promotion of energy advice	Neighbourhood Management	Robin Hood energy attended the Southglade ParkLive event. 300 leaflets about Robin Hood energy have been delivered in the ward.
Provision of support to carers	Neighbourhood Management	Various stalls providing information to carers attended Southglade ParkLive.
<b>Working Nottingham</b>		
Increase access to awareness about training and employment opportunities.	Neighbourhood Management	Nottingham City Council's Jobs Hub and Right Track attended ParkLive to provide information about training and employment opportunities. Information about local jobs has been posted onto My Bulwell Facebook .

## **Appendix 2 –**

### **List of Key Current Issues Taken from latest NAT review**

#### **Bulwell Ward**

Town centre upgrade & development  
Implementing Parking Schemes  
Anti Social Behaviour

#### **Bulwell Forest Ward**

Nuisance Bikes  
Deliberate Fires  
Derelict sites

## **Appendix 3**

### **Opportunities for citizens to engage - forthcoming dates of events and activities**

#### **Bulwell Ward**

Thursday 15<sup>th</sup> December Bulwell Academy Xmas fair  
Monday 5<sup>th</sup> December, Bulwell & Bulwell Forest Christmas lights  
Wednesday December 7<sup>th</sup> 6pm – Cresta  
Wednesday January 11<sup>th</sup> – Bulwell Hall TRA  
Wednesday 27<sup>th</sup> January –Hart  
Wednesday 3<sup>rd</sup> February – Cresta

#### **Bulwell Forest Ward**

Monday, December 5<sup>th</sup> Bulwell and Bulwell Forest Christmas Lights switch on  
Thursday, December 8<sup>th</sup> Rise Park Action Group  
Thursday, December 15<sup>th</sup> Bulwell Forest South local Area Group  
Tuesday, January 17<sup>th</sup> Bulwell Forest North Local Area Group  
Thursday, January 19<sup>th</sup> Top Valley Tenants and Residents Association

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**BULWELL AND BULWELL FOREST AREA COMMITTEE - November 30<sup>TH</sup> 2016**

<b>Title of paper:</b>	Bulwell and Bulwell Forest Delegated Authority and Finance	
<b>Director(s)/ Corporate Director(s):</b>	Dave Halstead Director Neighbourhood Services	<b>Wards affected:</b> Bulwell and Bulwell Forest
<b>Report author(s) and contact details:</b>	Celia Knight Neighbourhood Development Officer – Bulwell Forest celia.knight@nottinghamcity.gov.uk Tel 0115 8833729 Suki Shergill Neighbourhood Development Officer – Bulwell Ward sukhbir.shergill@nottinghamcity.gov.uk Tel 0115 8833728	
<b>Other colleagues who have provided input:</b>	Kate Spencer Finance Assistant 0115 8762765 catherine.spencer@nottinghamcity.gov.uk	
<b>Date of consultation with Portfolio Holder(s) (if relevant)</b>	N/A	
<b>Relevant Council Plan Key Theme:</b>		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		X
Energy, Sustainability and Customer		X
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		X
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		<input type="checkbox"/>
<b>Summary of issues (including benefits to citizens/service users):</b>		
This report advises the Area Committee of the use of delegated authority by the Director of Communities.		
<b>Recommendation(s):</b>		
1	That the Area Committee note the actions agreed by the Director of Neighbourhood Services in respect of projects and schemes within Area 1, detailed in Appendix A.	

**1 REASONS FOR RECOMMENDATIONS**

- 1.1 Records detailing Members spending decisions and consultation are shown in the attached Appendix. In accordance with the Constitution the Area Committee is required to note spending decisions taken by Ward Members. This report outlines the spending decisions since the report taken to the Area Committee Meeting on September 7th 2016.

**2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 This action follows the arrangements established by the Executive Board to allow for

spending approvals through individual Members budget allocations and Area Committee Finances.

### **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 Not to provide the funding outlined in Appendix 1 but the funding requested will provide additional services or benefit to residents of Bulwell and Bulwell Forest wards.

### **4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)**

- 4.1 Members have been allocated £5000 per member for 2016/2017 which has been added to any underspend from the previous financial year.
- 4.2 The full balance has not been allocated. Further projects will be reported to a subsequent committee

### **5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)**

- 5.1 These arrangements provide transparency and regulation to the spending of individual Member's allocation.
- 5.2 The funds allocated by Area Committee are used to address diverse needs from various sections of the community and reduce inequalities.

### **6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE)**

- 6.1 None

### **7 EQUALITY IMPACT ASSESSMENT**

- 7.1 Has the equality impact of the proposals in this report been assessed?

No

x

An EIA is not required because this report does not relate to changing policy or functions

### **8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

- 8.1 A delegated authority for each scheme is available.

### **9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

- 9.1 Executive Board – 20 May 2008 – Ward Member Budgets

**Bulwell Ward Budget Allocations since last report**

<b>Schemes: Bulwell Ward</b>	<b>Councillor(s)</b>	<b>Amount (total)</b>
<b>None</b>		

The following have received Councillor Support in principal, but either further information is awaited from the organisation, the application is being assessed or awaiting Delegated Authority Approval. Bulwell Light Switch on event 2017 £4,000

Balance Brought Forward 15/16	11026
Councillor funding 16/17	15,000
Total finds 16/17	26,026
Decommitted schemes 16/17	0
Allocated 16/17	4,490
Uncommitted Funds after allocated schemes	21536

**Bulwell Forest Ward Budget Allocations since last report**

<b>Schemes: Bulwell Forest Ward</b>	<b>Councillor(s)</b>	<b>Amount (total in £)</b>
<b>Southglade ParkLive 2017</b>	<b>Campbell, Clark, McDonald</b>	<b>1500</b>
<b>CCTV revenue costs</b>	<b>Campbell, Clark, McDonald</b>	<b>1500</b>
<b>Highbury Vale Olympics</b>	<b>Campbell, Clark, McDonald</b>	<b>300</b>

The following have received Councillor support in principal, but either further information is awaited from the organisation, the application is being assessed or awaiting Delegated Authority Approval;- Sikh Temple Lunch Club £300. Think Children £466

Balance Brought Forward 15/16	£1,517
Councillor funding 16/17	£15,000
Total funds 16/17	£16,517
Decommitted schemes 16/17	0
Allocated 16/17	£11,109
Uncommitted Funds after allocated schemes	£5,408

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